



Conference Report

*Connecting Communities.
Creating Opportunities.*

*Delivering Technology Access
to America's Communities*

*Neighborhood Networks 10th Anniversary
National Training Conference*

June 29–July 1, 2005 ★ Lake Buena Vista, Florida

Office of Multifamily Housing Programs
U.S. Department of Housing and Urban Development

Table of Contents

Letter from Director	3
Conference Overview	5
Conference Workshop Summaries	19
Appendices	29
Appendix A. Neighborhood Networks 2005 Recognition Ceremony Award Recipients.....	29
Appendix B. Conference Attendees.....	32
<i>HUD Attendees</i>	<i>32</i>
<i>Non-HUD Attendees</i>	<i>36</i>
Appendix C. Speakers and Exhibitors.....	65
<i>Speakers</i>	<i>65</i>
<i>Exhibitors</i>	<i>72</i>

October 10, 2005



Dear Neighborhood Networks Conference Attendee:

I am pleased to announce that the Neighborhood Networks 10th Anniversary National Training Conference was a tremendous success. More than 430 Neighborhood Networks stakeholders, including property owners and managers, residents, center staff, volunteers, partners, exhibitors, and HUD staff, attended this one-of-a-kind event held June 29 to July 1 in Lake Buena Vista, Florida.

I would like to thank everyone who participated in this enriching, informative, and exciting conference. The feedback from the conference evaluations was very positive and constructive. Such a successful conference would not have been possible without a wonderful and talented cast of speakers and panelists who all deserve special thanks.

This year's conference, *Connecting Communities, Creating Opportunities*, provided many highlights and a wealth of materials and resources. This conference report contains day-by-day highlights, including photos and session descriptions. An overview of the awards presented at the recognition ceremony is included, as well as contact information for attendees, speakers and exhibitors.

I hope you find the information useful, and I look forward to working with you as we begin a new decade of *Delivering Technology Access to America's Communities*.

Sincerely,

A handwritten signature in black ink that reads "Delores A. Pruden".

Delores A. Pruden
Director, Multifamily Neighborhood Networks

Conference Overview



Sponsored by HUD's Office of Multifamily Housing Programs, the Neighborhood Networks 10th Anniversary National Training Conference provided participants an opportunity to exchange ideas and discuss the latest techniques, strategies, and tools for building and sustaining Neighborhood Networks centers. The conference, which was held at the Hilton Hotel in Lake Buena Vista, Florida, from June 29 to July 1, 2005, brought together stakeholders from the more than 1,100 Neighborhood Networks centers that are in operation across the United States, Puerto Rico, and the U.S. Virgin Islands.

Over 430 Neighborhood Networks property owners and managers, residents, center staff, volunteers, partners, exhibitors, and HUD staff attended the conference. Participants traveled from as far away as Hawaii and Alaska—with a total of 39 states represented.

Overall, more than 20 sessions and workshops were offered on a variety of topics, such as resource development, fundraising, grant writing techniques, creating and leveraging partnerships, and program design. To complement the workshops, exhibitors presented cutting-edge resources and products of special interest to Neighborhood Networks centers. These exciting events and many more helped make the Neighborhood Networks 10th Anniversary National Training Conference a success.

The following is a brief summary of some highlights from the conference. Detailed information and day-by-day descriptions follow this overview.

Pre-conference, June 28

Three separate pre-conference sessions were held on Tuesday, June 28. Each of these three pre-conference sessions provided original ideas and proven strategies for sustaining centers, and participants from many backgrounds were able to benefit. The first of these was an orientation session for new Neighborhood Networks centers, where information was shared about programming, operations, and the benefits of joining the Neighborhood Networks Initiative. A *Comprehensive Grantwriting* series of workshops was also hosted, which drew an overwhelming number of participants. This session began with basic grantwriting tips, and gradually increased in intensity throughout the course of the conference. Finally, attending HUD Staff participated in a training session specifically tailored to HUD Staff responsibilities, including the newly introduced Center Classification process, the START business plan tool, and marketing Neighborhood Networks Centers to property owners and managers.

Opening Day, June 29

Following a dramatic patriotic opening courtesy of Walt Disney World Presentation Services, National Director Delores Pruden welcomed attendees to the Neighborhood Networks 10th Anniversary National Training Conference. Two strong Neighborhood



Networks supporters, Robert Reavis, Hub Director, U.S. Department of Housing and Urban Development, Atlanta, Georgia Office and Gene Lockard, Regional Vice President of Wingate Management, delivered remarks affirming their commitment to Neighborhood Networks and shared how beneficial the Initiative has been in their communities.

To further highlight the speakers' comments, vignettes using real-life examples of successes in Neighborhood Networks centers were shared during this and other general sessions. One of these vignettes highlighted the efforts of the Interfaith Homes Neighborhood Networks Center Director, Beverly Brown, and her staff in Kalamazoo, Michigan. This Neighborhood Networks center has been in existence for nearly a decade and has helped more than 100 residents obtain jobs. A brief story, including photos of the center's success, was displayed.

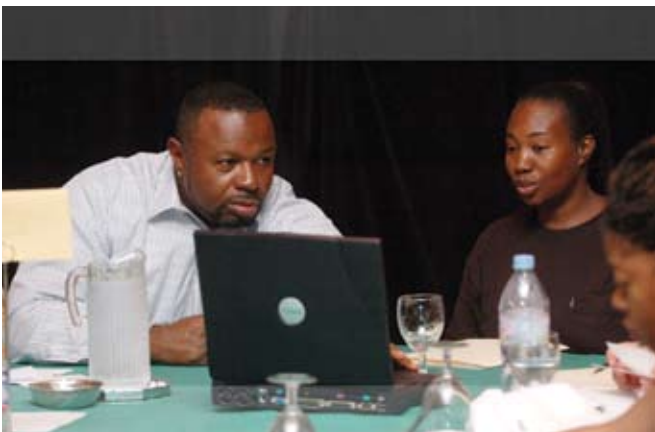
Also spotlighted during the opening session was Dr. Rudy Garcia, Director of Experiential Learning at the Albuquerque TVI Community College. Dr. Garcia partnered with a Neighborhood Networks center in New Mexico and allowed his students to work at the Neighborhood Networks center for college credits.

Bill Strickland, President and CEO of Manchester Craftsmen's Guild and Bidwell Training Centers, delivered an inspiring keynote address during the general session luncheon, entitled *From Employment Opportunities to Economic Empowerment*. Mr. Strickland shared the story of how his organization became a national model for education, training, and hope. His powerful message of creating social change and individual success through the arts, sciences, entrepreneurship, and community partnerships, resonated with and inspired conference participants.

A Special Session was held to announce the newly formed Neighborhood Networks National Consortium (NNNC). This independent, non-profit organization brings together Neighborhood Networks consortia and centers for a common cause—supporting the sustainability of Neighborhood Networks centers throughout the United States. The NNNC was launched with the unveiling of a new logo, the introduction of the NNNC Board, and the cutting of a commemorative cake. Following the session, the NNNC held its first general meeting inviting all conference participants to learn more about the consortium and provide feedback to help guide its strategic planning.

Day Two, June 30

The morning general session entitled *Funding Strategies for Sustainable Growth*, discussed the many resources centers can utilize to enhance their financial sustainability. Representatives from the Beaumont Foundation, Office Depot, the Association of Fundraising Professionals, and Events by Knight discussed many diverse approaches to securing and sustaining financial resources during this interactive session.



Attendees were invited during their lunch hour to *Lunch and Learn*. Neighborhood Networks stakeholders from across the country held peer-to-peer roundtable discussions with other attendees interested in learning new ideas in identified topic areas. This proved to be a popular and mutually beneficial time for conference participants to learn from one another and network.

A Special Seminar was held to unveil “*Center Classification*”. During this general session, attendees learned about the new classification process that offers benchmarks as a guide for maintaining and/or improving Neighborhood Networks center programming, evaluation, financial sustainability, partnerships, technology assessment and resident involvement.

The day concluded with a *Dinner and Recognition Ceremony*, which highlighted the special contributions of remarkable individuals and outstanding organizations that have supported the Initiative over the past decade. More than 30 awards were presented. Trayvia White, a youth from the Rainbow Terrace Apartments in Cleveland, Ohio, read a touching poem about her Neighborhood Networks center during the ceremony.

Closing Day, July 1

The closing session on Friday morning was entitled *Technology in Everyday Lives*, and featured speakers from the Mattie Koonce Learning and Technology Center, SimChicago.com, SimDesk Technologies, Inc., and Eastwind Consulting. These technology experts discussed the latest trends in technology and how technology has changed lives.

Immediately following the conference, participants were invited by NASA on a special tour of the Kennedy Space Center at Cape Canaveral.





Pre-conference sessions, June 28

HUD Staff Training

More than 30 HUD staff participated in a full day of training in topics such as Center Classification, START (both classroom and online), marketing for HUD Neighborhood Networks Coordinators, and interesting topics presented by HUD staff Elaine Bennett, Senior Project Manager, U.S. Department of Housing and Urban Development, Columbia, South Carolina Office, Tarrie Eckhart, Service Coordinator SuperNOFA Lottery Grants Program, U.S. Department of Housing and Urban Development, Seattle, Washington Office, Sarah Richey-Johnson, Program Manager, Neighborhood Networks Staff, U.S. Department of Housing and Urban Development, and Peggy Spaner, Project Manager, U.S. Department of Housing and Urban Development Buffalo, New York Office.

Grantwriting

This three-part session was devoted entirely to grantwriting. The session began with an introduction to the essential concepts of grantwriting, and continued into more advanced techniques. Small interactive group lessons ensured that all attendees received the individual instruction required to identify, apply for, and write a winning grant proposal. This hands-on session prepared participants to be successful grant writers. Because of the overwhelming response received for this session, attendees assigned themselves to either a *Beginner* or *Intermediate* series.

New Center Orientation

Center staff, owners and managers, and residents of properties with new Neighborhood Networks centers were invited to participate in this special session designed to provide valuable information about programming, operations, the benefits of Neighborhood Networks, and more. This interactive workshop provided a wealth of information to new and seasoned Neighborhood Networks staff.

Day One: Wednesday, June 29

Opening Session

The Neighborhood Networks 10th Anniversary National Training Conference began with the presentation of colors by the University of Central Florida Air Force ROTC and a stunning version of the Star-Spangled Banner performed by Tiffany Coburn of Orlando, Florida.

Ferdinand Juluke, Hub Director, U.S. Department of Housing and Urban Development, Jacksonville, Florida Office, welcomed conference participants to Florida and thanked attendees for their support. Mr. Juluke highlighted 60 Neighborhood Networks centers that opened during the first year of the Initiative and are still serving residents today.





Robert Reavis, Hub Director, U.S. Department of Housing and Urban Development, Atlanta, Georgia Office, read a special conference letter on behalf of Stillman Knight, Jr., HUD Deputy Assistant Secretary for Multifamily Housing. In his letter, Deputy Assistant Secretary Knight referred to Neighborhood Networks as one of HUD's signature programs. As a supporter of Neighborhood Networks since its inception in 1995, Mr. Reavis shared some of his personal Neighborhood Networks experiences, including stories about the success of the Operation P.E.A.C.E. Neighborhood Networks center in Atlanta, Georgia. He emphasized that determination and commitment to a center—and the residents that use it—can facilitate self-sufficiency and empower lives.

Delores Pruden hosted the premiere of the Neighborhood Networks 10th Anniversary video, *Neighborhood Networks: Opportunities Imagined and Achieved*. The video includes interviews with residents, center staff, HUD staff, partners, volunteers, and property owners and managers, and was filmed in New Orleans, Louisiana; St. Paul, Minnesota; Stockton, California; and Washington, D.C. The inspiring video captured perfectly the session's theme, *Celebrating a Decade of Delivering Technology Access to America's Communities*. A copy of the video was distributed to all conference attendees, and additional copies have been provided to all other Neighborhood Networks centers, as well.

Following the video, Ms. Pruden provided a historical background on the Neighborhood Networks Initiative, noting that in 1995, Neighborhood Networks became one of the first federal initiatives to improve technology access and promote self-sufficiency for residents living in low- and moderate-income communities. A decade after its inception, Neighborhood Networks remains at the forefront of *Delivering Technology Access to America's Communities*.

Vignettes, which highlighted real life successes and included pictures and statements from center staff, were featured throughout the general sessions to enhance the presentations of the speakers and provide examples for other centers to emulate. In this session, the stories of Beverly Brown, Center Director of the Interfaith Homes Neighborhood Networks Center in Kalamazoo, Michigan; Claudia Washington, teacher and resident at Restoration Towers in Detroit, Michigan; and Dr. Rudy Garcia, Director of Experiential Learning at TVI Community College in Albuquerque, New Mexico were shared.



Gene Lockard, Regional Vice President of Wingate Management Company, detailed the remarkable story of the Operation P.E.A.C.E. Neighborhood Networks center in Atlanta, Georgia. One of two Neighborhood Networks centers sponsored by Wingate Management, Operation P.E.A.C.E. became a Neighborhood Networks center in 1995 and still thrives today. Mr. Lockard explained how this distinguished Neighborhood Networks center, under the direction of Center Director Edna Moffett, has had a tremendous impact on hundreds of lives and its surrounding community.

Exhibitors

After the *Opening session*, Ms. Pruden invited all of the conference attendees to the Neighborhood Networks 10th Anniversary National Training Conference Exhibit Hall, where she cut a ribbon to allow access to exhibitors. These organizations included Neighborhood Networks consortia and centers that were eager to share their success and products with other Neighborhood Networks stakeholders.

Throughout the conference, topical clinics were presented by subject experts in the exhibit hall. Clinics included one-on-one and small group information sessions aimed at helping centers to strengthen their programs and operations.

Topics included:

- ◆ Partnership Opportunities with Ticket to Work
- ◆ Youth and Teen Digital Media Programs
- ◆ Creating Your Online Presence: The Basics of Web Development
- ◆ Discrimination in Florida: Where to Go for Help
- ◆ Grant Writing Questions and Answers
- ◆ Technology Planning: One on One
- ◆ Retired and Senior Volunteer Program (RSVP): Opportunities for Seniors
- ◆ Consortia Development
- ◆ Center Classification
- ◆ Strategic Tracking and Reporting Tool (START)
- ◆ Office of University Partnerships: Networking Neighborhoods with their Universities



A cyber café was also set up in the exhibit hall to allow attendees to check their e-mail.

Concurrent Sessions

Morning sessions included:

- ◆ *Comprehensive Grant Writing Part II*
- ◆ *Act Locally*
- ◆ *Get STARTed with Strategic Planning*
- ◆ *Becoming a Tax-Exempt Organization*
- ◆ *Creating Economic Opportunities and Wealth Building*
- ◆ *Strategies for Engaging Residents*
- ◆ *NASA Train-the-Trainer*

Afternoon sessions included:

- ◆ *Comprehensive Grant Writing Part III*
- ◆ *The Business of Managing Tax-Exempt Status*
- ◆ *Creating Opportunities for Immigrant Communities*
- ◆ *Strategies for Engaging Residents*
- ◆ *U.S. Department of Labor Train-the-Trainer*



Please see conference Workshop Summaries for detailed information about each session.

From Employment Opportunities to Economic Empowerment Luncheon

Encarnacion “Connie” Loukatos, Hub Director, U.S. Department of Housing and Urban Development, Philadelphia, Pennsylvania Office, moderated the luncheon, *From Employment Opportunities to Economic Empowerment*. Ms. Loukatos explained that Neighborhood Networks centers provide more than just job training. In fact, many Neighborhood Networks centers provide access to economic opportunities that transform the lives of low-income families. To connect center users to employment opportunities and economic power, center staff require an understanding of the local marketplace and the ability to translate that understanding into tangible outcomes. Ms. Loukatos introduced the speakers who discussed the importance of leveraging partnerships with employers and providing market-driven training programs to create economic empowerment for residents.

Jacqueline Jones of Interstate Realty Management spoke about workforce development and forging local partnerships. Ms. Jones shared her strategies and success in managing workforce development programs and the dramatic impact they have on resident users at Interstate Realty Management’s 36 Neighborhood Networks centers.



Keynote speaker Bill Strickland, President and CEO of Manchester Craftsmen’s Guild and Bidwell Training Center in Pittsburgh, Pennsylvania, delivered a powerful message about giving people respect and the tools they need—and then watching them perform miraculous deeds. Mr. Strickland told the story of how an impoverished center in Pittsburgh’s north-side Manchester neighborhood was transformed into one of the most exciting and successful organizations in America. The facility includes a 350-seat performing arts music/lecture hall, library, art studios and labs, lunchroom facilities, an IBM center, and specially designed classrooms for vocational training. The center is known for its renowned culinary arts program and as a performing center for some of the best jazz artists in the world. Mr. Strickland urged conference participants to believe firmly in what they are doing and think creatively to open doors to opportunity.

Neighborhood Networks National Consortium Inaugural

The Neighborhood Networks National Consortium (NNNC) is finally here, and conference participants joined in the official inaugural event. Trends in recent years have shown that increased competition for funding has forced many centers to form consortia to secure funding, and a National Consortium should prove even more effective in accessing opportunities for Neighborhood Networks centers. Participants learned about the many benefits of National Consortium membership, including the potential for funding and other resources on a national scale.

Delores Pruden discussed the importance of the consortium, which represents 16 Neighborhood Networks consortia around the country, and acknowledged the NNNC Board of Directors.

NNNC Board of Directors members include:

- ◆ Consortium President Thaddeus Miles of MassIMPACT in Boston, Massachusetts
- ◆ Consortium Vice President Jessica Venegas of the National Capital Area Neighborhood Networks Consortium in Washington, D.C.
- ◆ Consortium Treasurer Miles Graham of the Community Builders of Arkansas in Little Rock, Arkansas

- ◆ Consortium Secretary Matthew J. Francis of the Colorado Neighborhood Networks Consortium in Denver, Colorado
- ◆ Joseph Diehl of Digital Promise in Seattle, Washington
- ◆ Walter Gillespie of the Illinois Neighborhood Networks Consortium in Chicago, Illinois
- ◆ Craig Knudsvig of the Continental Homes and LaGrave Learning Center in Grand Forks, North Dakota
- ◆ Dipo Mosadomi of the Southern Louisiana Neighborhood Networks Consortium in New Orleans, Louisiana
- ◆ Frewin Osteen of the Alabama Neighborhood Networks Consortium in Prichard, Alabama



Joe Diehl of Digital Promise, the Seattle area Neighborhood Networks consortia, spoke about his consortium. Miles Graham of the Community Builders of Arkansas discussed the successes of a consortium in a rural setting. National Consortium President Thaddeus Miles and Vice President Jessica Venegas discussed the new Neighborhood Networks National Consortium vision, mission, and core objectives.

Following the official consortium launch, the NNNC held a general meeting to seek input from conference attendees about its direction for strategic planning and membership outreach. For more information about the Neighborhood Networks National Consortium, please visit <http://www.nationalnnc.org/>.

Day Two: Thursday, June 30

General Session

The opening session on day two was entitled *Fundraising Strategies for Sustainable Growth*. Moderated by Mary Ann Henderson, Hub Director, U.S. Department of Housing and Urban Development, Baltimore, Maryland Office, vignettes were used to highlight Neighborhood Networks centers' success in fundraising. The first featured Sonya Manners, Director of Dartmouth Square Neighborhood Networks Center in Inkster, Michigan, who wrote a winning grant worth \$24,000 from the Beaumont Foundation of America. The Beaumont Foundation provided the center with a mobile computer lab, including 10 new laptop computers, one digital projector, two digital cameras with memory cards, a laser printer, and other hardware. Second, Karen Voiss, Resident Services Manager at the Neighborhood Networks Center at Aloha Park Apartments in Aloha, Oregon, was featured for winning several grants for the Neighborhood Networks Center at Aloha Park Apartments, including awards from the Home Depot Foundation and Washington Mutual.



Each panelist for this session brought a different perspective on how a Neighborhood Networks center can successfully raise funds. Bill Knight of Events by Knight discussed the supply/vendor side of producing an event, the duty of an organizer, and attracting individual donors. Paulette Maehara of the Association of Fundraising Professionals spoke about the importance of individual giving, identifying opportunities, and cultivating opportunities. Virginia Peoples of the Beaumont Foundation emphasized diversified funding, community outreach, and networking. Finally, Mary Wong of Office Depot emphasized the importance of running a Neighborhood Networks center as a business.

A question-and-answer period followed the discussion.

Sessions

Morning sessions included:

- ◆ *Making Your Mark with Mature Learners*
- ◆ *Strategies for Engaging Residents*
- ◆ *U.S. Department of Education (ED) Train-the-Trainer*
- ◆ *Community Enterprises*
- ◆ *Technology Planning*
- ◆ *Transition Planning*
- ◆ *Comprehensive Grant Writing: Intermediate*

Afternoon sessions included:

- ◆ *Act Locally*
- ◆ *Connecting Your Center to Community Volunteers*
- ◆ *Get STARTed with Strategic Planning*
- ◆ *Educational Programs from Preschool to High School*
- ◆ *Write It Right: Tips and Tools for Grant Writing Success*
- ◆ *Financial Literacy*



Please see conference Workshop Summaries for detailed information about each session.

Special Seminar: Center Classification

Starting in 2005, Neighborhood Networks centers will be able to elevate their status through a classification process. Participants were introduced to a new system featuring three levels of classification corresponding to three different levels of achievement:

- ◆ The **Designated (Level 1)** center classification establishes minimum achievable standards for Multifamily Neighborhood Networks centers. This designation denotes that the center has the tools for creating effective programs and services to support the self-sufficiency of residents of FHA insured and assisted properties and the sustainability of the center.
- ◆ The **Certified (Level 2)** Multifamily Neighborhood Networks centers have achieved and exceeded **Designated** status and actively operate programs designed to support residents' self-sufficiency.
- ◆ The **Model (Level 3)** Multifamily Neighborhood Networks center classification is based on a combination of achievements of **Designated** and **Certified** standards and, additionally, achievement

of mandatory **Model** standards. **Model** Multifamily Neighborhood Networks centers serve as centers of excellence for the entire Neighborhood Networks Initiative.

The benefits and incentives of classification and the standards required for each level were discussed by Veralee Liban, Neighborhood Networks Project Director for DB Consulting Group; Steve McLaine, Neighborhood Networks Project Manager for Aspen Systems Corporation; and Stacey Jones-Speight, Neighborhood Networks Systems Manager for Aspen Systems Corporation. For more information about Center Classification, please visit the Neighborhood Networks web site at www.NeighborhoodNetworks.org.

Recognition Ceremony

The high energy and bright spirit of the Neighborhood Networks 10th Anniversary National Training Conference was captured during the Dinner and Recognition Ceremony. The event provided the opportunity to say thank you to property owners and managers, residents, volunteers, center staff, partners, consortia and HUD staff for their remarkable contributions to the Neighborhood Networks Initiative.

More than 30 awards were presented. Nominations had previously been solicited from Neighborhood Networks centers, consortia, partners, property owners and managers, and HUD staff, and over 160 nominations in eight award categories were received. Appendix C contains a list of all of the award winners.



Herman Ransom, Hub Director, U.S. Department of Housing and Urban Development, Kansas City, Kansas Office, hosted the ceremony. Before the award presentations began, Albert J. Browne, Jr., Vice President and Director of Community Development Programs at the Community Preservation and Development Corporation (CPDC) in Washington, D.C., inspired attendees with an impassioned address about Neighborhood Networks centers acting as catalysts for change. He shared his experiences creating the Gateway at Edgewood Terrace in 1995 and how it helped transform the troubled community that was once called “Little Beirut” by residents. He also highlighted a similar dramatic community change in Seattle spurred by development of a Neighborhood Networks center at the Martin Luther King (MLK) Apartments, which had been described by the *Seattle Times* as “kind of a drive-through drug emporium.”

At Edgewood Terrace and at MLK, Neighborhood Networks centers played an important role in dispelling despair and helping people to see possibilities when there did not seem to be any.

Dr. Randal Pinkett, President and Chief Executive Officer of BCT Partners in Newark, New Jersey, delivered the evening’s keynote address. Dr. Pinkett engaged the audience with a powerful and pointed critique of the current funding environment and waning support for technology access programs across the country. Yet, he stressed the Neighborhood Networks Initiative never stopped gaining momentum amidst all the challenges, and that it continues to be a technology movement that effects change. Dr. Pinkett applauded Neighborhood Networks centers for their enormous contributions to communities and for the dramatic impact they have on individual lives.

Following the award presentations, Neighborhood Networks participants were treated to a special 10th Anniversary cake and an evening of dancing and entertainment provided by a live band. The dancing was initiated with a waltz by special guests Mickey and Minnie Mouse.

A listing of award winners can be found in Appendix C.





Day Three: Friday, July 1

General Session

The final day's morning session, *Technology in Everyday Life*, brought together leading technology experts to discuss the latest trends in technology. Claudette Tucker Fung-a-Fat, Executive Director of the Mattie Koonce Learning and Technology Center; Bruce Montgomery, Director of SimChicago.com; Patti Colbert, Community Relations of SimDesk Technologies, Inc.; and Cornel Stewart, Director of Technology for Eastwind Consulting, discussed how technology has changed the way that Americans live their lives and the ways that Neighborhood Networks centers serve their residents. The session gave conference participants innovative ideas to help residents employ technology to transform their lives.

Cornel Stewart of Eastwind Consulting spoke about transforming a Neighborhood Networks center from a workplace to a place of learning. Bruce Montgomery of SimDesk encouraged creative thinking, community empowerment, and dependence on technology. Patti Colbert of SimDesk touched on the baby boomers and how technology companies should listen to community needs. Claudette Tucker Fung-a-Fat of the Mattie Koonce Learning and Technology Center discussed focusing on younger age groups, connecting seniors to youth, and providing a variety of programs.

Sessions

Morning sessions included:

- ◆ *Minimum Investment. Maximum Returns.*
- ◆ *Planning for Fundraising Success*
- ◆ *Market-Driven Approaches to Workforce Development*
- ◆ *Make it Fabulous!*
- ◆ *Federal Deposit Insurance (FDIC) Train-the-Trainer*
- ◆ *Comprehensive Grant Writing: Intermediate*



Please see conference Workshop Summaries for detailed information about each session.

Following the morning's morning sessions, the conference was officially adjourned.

Post-Conference Event: Kennedy Space Center Tour

Following the conference adjournment, many attendees accepted NASA's invitation and participated in an exclusive tour of the Kennedy Space Center at Cape Canaveral. Participants were taken on a bus tour through the space center—stopping for a fascinating look at NASA's amazing work.

The tour was organized through the special partnership between Neighborhood Networks and NASA. For the past several years, NASA has hosted live Web casts and sponsored other special events in support of Neighborhood Networks.

Conference Workshop Summaries



During the Neighborhood Networks 10th Anniversary National Training Conference, more than 20 workshops and sessions were held on a variety of topics, including grant writing, technology planning, funding strategies, and financial literacy. The following workshop summaries provide a brief overview of each session. Many of these sessions were moderated by HUD staff, including:

- ◆ Ulyses Bridges, Director, Field Asset Management Division, U.S. Department of Housing and Urban Development
- ◆ Tarrie Eckhart, Service Coordinator SuperNOFA Lottery Grants Program, U.S. Department of Housing and Urban Development, Seattle, Washington Office
- ◆ Charlie Famuliner, Multifamily Program Center Director, U.S. Department of Housing and Urban Development, Richmond, Virginia Office
- ◆ Donald Freeman, Housing Contract Services Specialist, U.S. Department of Housing and Urban Development, Los Angeles, California Office
- ◆ Mary Ann Henderson, Hub Director, U.S. Department of Housing and Urban Development, Baltimore, Maryland Office
- ◆ Rosalinda Lamberty, Hub Director, U.S. Department of Housing and Urban Development, Buffalo, New York Office
- ◆ Encarnacion “Connie” Loukatos, Hub Director, U.S. Department of Housing and Urban Development, Philadelphia, Pennsylvania Office
- ◆ Maria Lana-Queen, Manager, HOPE VI Community and Supportive Services, U.S. Department of Housing and Urban Development
- ◆ Shirley Machonis, Project Manager, Neighborhood Networks Staff, U.S. Department of Housing and Urban Development
- ◆ William Miecuna, Project Manager, U.S. Department of Housing and Urban Development, New York, New York Office
- ◆ Robert Reavis, Hub Director, U.S. Department of Housing and Urban Development, Atlanta, Georgia Office
- ◆ J. David Reeves, Field Office Director, U.S. Department of Housing and Urban Development, Washington, D.C. Office
- ◆ Sarah Richey-Johnson, Program Manager, Neighborhood Networks Staff, U.S. Department of Housing and Urban Development
- ◆ Peggy Spaner, Project Manager, U.S. Department of Housing and Urban Development, Buffalo, New York Office
- ◆ Frederick Tombar III, Assistant Deputy Assistant Secretary for Multifamily Housing Programs, U.S. Department of Housing and Urban Development



Concurrent Workshops

Act Locally

Everyday, in communities across America, local Neighborhood Networks partners make significant contributions and provide valuable resources to Neighborhood Networks centers. Developing and managing a successful partnership requires common interests/objectives, effective and ongoing communication, clearly defined measurable goals, tracking and evaluation, and strategies for ongoing improvement.

Dr. Rudy Garcia of the Albuquerque TVI Community College in Albuquerque, New Mexico discussed service learning, working with community colleges, and partnerships with grant writers. Brenda Chrisman of the Orange County, Florida One-Stop Career Center highlighted the U.S. Department of Labor's One-Stop Program and the great opportunities it provides for the community. Miles Graham of United Property Management spoke about developing local partnerships from a rural standpoint. He emphasized partnering with local trade schools, finding creative ways to participate in center activities, and the importance of meeting people in the community to establish partnerships.

Get STARTed with Strategic Planning

Strategic planning is essential to the effective operation of a Neighborhood Networks center. The Strategic Tracking And Reporting Tool (START) is a resource developed by HUD to assist centers with planning, tracking, and reporting information about a center's mission, programs, partnerships, operations, funding, and much more. The workshop was designed to guide participants through the strategic planning process and provide hands-on training on the use of START.

Cassandra Caldwell of Caldwell and Associates; Silvia Benavides, Neighborhood Networks Business Plan Coordinator for Aspen Systems Corporation; and Stacey Jones-Speight, Neighborhood Networks Systems Manager for Aspen Systems Corporation led the interactive, online workshop.

Becoming a Tax-Exempt Organization

There are many advantages to obtaining tax-exempt status; however, it is important that center stakeholders understand its implications. This workshop helped participants decide whether tax-exempt status is right for them and guided them through the filing process. Board development and consortium membership were also discussed.

Joseph Kroll of the Internal Revenue Service (IRS) discussed the benefits of becoming a tax-exempt organization, how to avoid an IRS audit, and certain trouble areas. Don Cheney of Kiemle and Hagood Company spoke about state requirements and building an executive board. Marina Pavlov of the Florida Association of Nonprofit Organizations addressed the importance of running a nonprofit like a business. Thaddeus Miles of MassIMPACT addressed criminal checks and audits.

Creating Economic Opportunities and Wealth-Building Strategies for Residents

The path to self-sufficiency and homeownership often requires more than steady employment. There are many resources available to help residents build for their future. This workshop explored opportunities to help residents achieve the American dream. Participants learned about Earned Income Tax Credits, Individual Development Accounts, and other economic opportunities for which residents may be eligible.

Carol Quiller of the Internal Revenue Service (IRS) spoke about the Earned Income Tax Credit. Dorothy Inman-Johnson and Anita Morrell from the Capital Area Community Action Agency discussed how to create economic independence, forming a family self-sufficiency program, and addressing the real needs of low-income families and communities. Carol Crowell of the Enterprise Foundation stressed the importance of building economic capacity.

The Business of Managing Tax-Exempt Status

Tax-exempt status has numerous benefits, but many nonprofit managers do not know that there are reporting requirements that must be met annually and business considerations that can impact a center's tax-exempt status. Participants learned how to protect their tax exemption and manage their nonprofit status.

Emily Furlong of the Philanthropy and Nonprofit Leadership Center discussed the importance of contacting non-profit management specialists when dealing with tax-exempt status. Ms. Furlong gave advice on the importance of following bylaws and responding to the funders' needs. Joe Diehl of Digital Promise spoke about internal controls, such as keeping funds separate, and determining clear staff roles and responsibilities.

Creating Opportunities for Immigrant Communities

Creating an inclusive environment in a Neighborhood Networks center often requires cultural sensitivities and creative approaches to help immigrant communities overcome barriers to employment and citizenship. This workshop focused on developing effective programming and services for immigrant populations.

Westy Egmont of the U.S. Committee for Refugees and Immigrants discussed activities that encourage cultural integration and the importance of cultural sensitivity. Becky Foy of the CWA-CAYCE Learning Center spoke about the important steps in making a multicultural community program successful, such as asking questions and finding community groups that interact with a specific culture.

Strategies for Engaging Residents

Resident volunteers. Waiting lists for classes. Increased participation at Neighborhood Networks events. These things happen daily at successful centers across the country. This workshop shined a spotlight on effective strategies for engaging residents in center programs and operations.



Elmer Stanley of Project Hope spoke about why it is important to engage residents, what center staff need to contribute to the process, and the importance of being a good communicator. He also discussed respecting cultures and always developing a "next step." Deborah Backus of the Castle Square Tenants Organization discussed why it is necessary to ensure residents feel included and the benefits of establishing resident committees.

Community Enterprises

Sassy Salsa from the Village, calendars, graphics, greeting cards, and glycerin soap are a few examples of community enterprises established by Neighborhood Networks centers across the country to generate revenues that support their centers and provide scholarships and educational funds for youth. In addition to building a new funding stream, these enterprises help build community. Participants learned how to develop a successful venture.

Bob Shephard of SCORE spoke about the resources available through SCORE for Neighborhood Networks centers interested in starting community enterprises. Mr. Shephard shared resources that are available nationwide.

Dave Parker of the National Center for Social Entrepreneurs introduced the concept of social enterprise and how it fits with the objectives of the Neighborhood Networks Initiative to make residents more self-sufficient. Mr. Parker discussed the steps involved in establishing a social enterprise, how to decide whether a social enterprise would be appropriate, and models of community enterprises. He also explained the benefits of social enterprises, including building financial responsibility among community residents, raising funds for the center, and creating jobs.

Jamie Spinello and Katie Thomas of Phoenix Family Housing Corporation shared the success story of the Sassy Salsa and glycerin soap enterprises that support Yarco Neighborhood Networks centers. Attendees were told how the enterprises started and evolved, and the benefits of these enterprises were explained as well as how they have overcome related challenges along the way.

Technology Planning

As a multi-service learning center, it is important that Neighborhood Networks centers effectively employ technology to support their programs and services. Technology planning assesses a center's current programs, services, and capacity; identifies technologies (both hardware and software) that will increase a center's capacity; and develops a plan to acquire, install, and utilize those technologies to advance a center's mission. This workshop provided instruction on creating a technology plan for Neighborhood Networks centers.

Derrick Gilbert of BCT Partners and John Lorange of CompuMentor told participants why technology planning is important to Neighborhood Networks centers. They covered the steps and considerations involved in technology planning and technology best practices. Paul Ly of Bayview Foundation, Inc. discussed the technology plan that he wrote for the grant his center recently won from the Beaumont Foundation.

Transition Planning

Change is inevitable in any organization. Neighborhood Networks centers are no different. This workshop helped property owners/managers and center staff prepare for transitions by discussing



how to reduce transition time, ensure that institutional knowledge is retained, and maintain programs and services during the transition period.

Troy Chapman of the Support Center for Non Profit Management discussed the different phases of change, how to manage change, and interim positions. He emphasized the importance of team meetings for management staff and that transition staff must communicate with each other.

Making Your Mark with Mature Learners

More and more, mature learners are retooling for reentry into the workforce and embracing technology as a tool to provide access to information and connect them to their families and lifelong friends. This session taught participants how to use Neighborhood Networks centers to make their mark with mature learners in their community.

Michael Pierce of Generations on Line spoke about how his organization provides seniors the opportunity to become technologically literate. Hedy Bass and Joan Hansen of the Retired and Senior Volunteer Program (RSVP) Orange County discussed the potential of Baby Boomers in relation to RSVP. Karen Heppler of G&B Real Estate Services and Kris Martin of the Full Utility Neighborhood Networks Computer Center addressed the issue of loneliness in the senior community. They discussed how technology can empower seniors.

Write it Right: Tips and Tools for Grant Writing Success

The art and science of grant writing was explored in this workshop. Professional grant writers discussed strategies for identifying grant opportunities, conducting research to determine if a grant opportunity is right for a center, preparing a grant proposal, and conducting the appropriate follow-up activities.

Renee Bourque of Bright Star Grant Consultants presented the basics of grant writing. Ms. Bourque's presentation discussed the basic model of a grant, and included information on grantseeking and determining whether the organization has the capacity to implement the selected grant. She also spoke about possible partners for grants and how to develop a letter of inquiry.

Connecting Your Center to Community Volunteers

Neighborhood Networks centers often use volunteers to expand their staffing capacity. But where do you find them? How do you manage their time and responsibilities? This workshop provided successful strategies for recruiting, managing, and recognizing volunteers.

Rebecca Quinn of the Heart of Florida United Way Volunteer Center discussed how to connect a Neighborhood Networks center to another nonprofit, the importance of volunteers, and how centers should assess the need of volunteers. She also addressed proper supervision and recognizing volunteers.

Financial Literacy

Smart money management helps residents plan for their future. Opening bank accounts, balancing checkbooks, credit counseling, and financial planning are important tools to help families achieve financial independence. This workshop discussed how to teach residents about money management.

Donnell Byrd and Jasmin Franjul of UniRush Financial Services spoke about understanding credit and Fair Isaac and Credit Company (FICO). Linda Pichler of the Consumer Credit Counseling Service of Central Florida and the Gulf Coast discussed budgeting and how to prevent a potential crisis. Shirley Erazo of Bank of America focused on education and how credit impacts people's lives.

Educational Programs from Preschool to High School

Neighborhood Networks centers serve a variety of educational needs. From preschool to high school and beyond, Neighborhood Networks centers help with school readiness, homework, GED and college preparatory programs, and much more. This workshop presented successful models for providing education programs that centers can replicate.

James Ryan of J. Ryan Solutions, Inc. presented examples of how his community technology center in the Greater Boston Area creates programs of interest to children. Craig Knudsvig of the Grand Forks Housing Authority discussed intergenerational programs, afterschool programs, and supporting education. Teree Caldwell-Johnson of the Oakridge Neighborhood Networks Learning Center spoke about running a center for an ethnically diverse community. Cindy Laing Rittgers of the O'Connor Square Learning Center shared information about programs, data collection and management, and making programs more effective.

Planning for Fundraising Success

Funds to support a Neighborhood Networks center's programs and operations can come from a variety of sources—grants, special events, individual donors, and partners. This workshop guided participants through the process of developing a comprehensive fundraising plan and provided practical tips for securing financial support from diversified sources.

Sonya Garcia Ulibarri of the Grassroots Institute for Fundraising Training spoke about the principles and strategies of fundraising. She discussed how to set goals and plan for an event, and reminded the audience to be feasible and flexible in fundraising strategies.

Make it Fabulous!

Lights, camera, action! Participants learned how to plan that fabulous special event as a fundraiser or as an activity for Neighborhood Networks Week. Food, flowers, funding, and more were discussed to show participants how to shine the spotlight on special events.

Sonya Manners of the Dartmouth Square Neighborhood Networks Computer Learning Center discussed the make up of a fabulous event. She spoke about knowing your event and your goal, as well as the people you invite. Bill Knight of Events by Knight emphasized budgets, identifying markets, and considering the visual aspects of an event.

Minimum Investment. Maximum Returns.

Neighborhood Networks centers help a property owner's bottom line—they can increase a property's profitability while enhancing the property's profile in the community. Centers are a valued-added amenity for residents. At this session, property owners and managers shared insights and lessons learned from achieving maximum returns from their investments in Neighborhood Networks centers.

Patricia Bowen of AIMCO spoke about minimum investments, partnerships, and remembering an overall sense of community. Joe Errigo of CommonBond Communities discussed the return on investment achieved by operating a Neighborhood Networks center.

Market-Driven Approaches to Workforce Development

Creating employment programs that are responsive to the local job market increases the likelihood that residents will find related jobs upon program completion. Participants learned how to assess their local job market, create cooperative job-placement agreements with potential employers, and create workforce development programs that yield results.

Bob Giloth of The Annie E. Casey Foundation discussed workforce development, training center staff, and the importance of starting off small. Marty Miles of Public/Private Ventures spoke about business relationships, using a market approach, and understanding customers' needs.

U.S. Department of Education (ED) Train-the-Trainer

Providing access to educational opportunities is one of the main objectives of Neighborhood Networks centers, and encouraging youth to pursue higher education is a key component of that goal. ED has made available an abundance of financial aid information to Neighborhood Networks centers to help make this goal a reality.

Hazel Mingo of the U.S. Department of Education/Federal Student Aid discussed valuable resources that can be shared with students and their parents. In this train-the-trainer, Ms. Mingo prepared Neighborhood Networks centers to serve as financial aid resources for their communities and discussed post-secondary education, first generation college students, and eligibility for home-schooling. She also discussed the Higher Education Act and available federal money.

Federal Deposit Insurance Corporation (FDIC) Train-the-Trainer

Neighborhood Networks is much more than technology training. Community technology centers can provide a number of needed services to the community, such as financial literacy programs. The FDIC Money Smart curriculum helps individuals build financial knowledge and confidence, and use banking services effectively. In this session, attendees were provided with the direction and materials required to establish a tailored financial literacy program at their center.

John Olsen of the FDIC spoke about the FDIC Money Smart software. He highlighted the features of the software, its intended audience, and ways of using the software to improve Neighborhood Networks centers.



NASA Train-the-Trainer

Do you know about NASA's curriculum for educational programs? During this workshop, participants learned from Neighborhood Networks centers that have formed partnerships with NASA. The workshop also provided participants with information on how they can work with NASA to bring exciting, interactive programs to their Neighborhood Networks center. Each participant received a NASA activities kit as part of the workshop.

Stephenie Lievense of NASA discussed the importance of creativity in designing programs. Michelle Viotti of NASA spoke about the history of NASA's partnership with Neighborhood Networks. She spoke about NASA's excitement about pilot programs for Neighborhood Networks.

U.S. Department of Labor (DOL) Train-the-Trainer

The U.S. Department of Labor (DOL) is a major source for workforce development information that can be applied directly to meet the needs of residents. The many online features available on the DOL Web site can assist unemployed and underemployed residents. Participants found out more about specific DOL online tools and resources customized exclusively for Neighborhood Networks in this informative train-the-trainer session.

Allison Watts of DOL spoke about the Career One-Stop and its importance to Neighborhood Networks. She highlighted more than 200 services for community-based organizations.

APPENDICES



Appendix A. Neighborhood Networks 2005 Recognition Ceremony Award Recipients

The Neighborhood Networks Recognition Ceremony paid tribute to the special contributions of the remarkable individuals and outstanding organizations that have supported Neighborhood Networks over the past decade.

A total of 33 awards were presented. Nominations were requested from all Neighborhood Networks centers, consortia, partners, property owners and managers, and HUD staff. More than 160 nominations in eight award categories were received.

Award Categories and Winners

Beacon of Light Award—honors a Multifamily Neighborhood Networks center that made a significant and measurable impact on the residents of the HUD property and the surrounding community.

- ◆ Gateway at Buckman Road, Alexandria, Virginia
- ◆ Gateway at Edgewood Terrace, Washington, D.C.
- ◆ Friendship Village Neighborhood Networks Center, Kansas City, Missouri

Living The Dream Award—honors a Multifamily property resident who has taken advantage of Neighborhood Networks center resources and made significant advances toward self-improvement and self-sufficiency.

- ◆ Claudia Washington, Restoration Towers, Detroit, Michigan
- ◆ Rosilyn Rembert, Smith-Keys Computer Learning Center, Texarkana, Arkansas

Neighborhood Networks Community Ambassador Award—honors a Multifamily property resident whose actions promote a positive image of the Neighborhood Networks center on the property and/or in the community.

- ◆ Lakeitah Graves, Operation PEACE Center, Atlanta, Georgia
- ◆ Michelle Boise, St. Anthony Plaza Learning Center, Albuquerque, New Mexico

Catalyst for Community Change Award—honors a Multifamily Neighborhood Networks center staff member or volunteer whose dedicated commitment and outreach efforts have brought about measurable change in the center, on the property where the center is located, and/or in the community.

- ◆ Engrid Gibbs, Operation PEACE Center, Atlanta, Georgia
- ◆ Kim Timms, Oasis Neighborhood Networks Center, Fort Worth, Texas
- ◆ Mary Cabriele, Gateway at Buckman Road, Alexandria, Virginia
- ◆ Thomas Hoffman, College Arms Center, Palatka, Florida
- ◆ Victoria Fernandez, Summercrest Community Center, National City, California

Champion for Change Award—honors a Multifamily property owner or manager who has demonstrated a commitment to the Neighborhood Networks initiative by providing resources and support for a sustained period of time.

- ◆ Interstate Realty Management Company, Philadelphia, Pennsylvania
- ◆ Wingate Management Company, Atlanta, Georgia
- ◆ Albert Browne, Community Preservation and Development Corporation, Washington, D.C.
- ◆ Carmen Porco, American Baptist Homes of the Midwest, Madison, Wisconsin
- ◆ Craig Knudsvig, Grand Forks Housing Authority, Grand Forks, North Dakota
- ◆ Westminster Company, Greensboro, North Carolina

HUD Neighborhood Networks Coordinator Hallmark Service Award—honors a HUD Neighborhood Networks Coordinator who is actively involved with center programs and/or serves as an active resource for Neighborhood Networks centers.

- ◆ William Miecuna, Project Manager, U.S. Department of Housing and Urban Development, New York, New York Office

Partner in Progress Award—honors a local partner who has consistently contributed resources to a Neighborhood Networks center, allowing for greater access to opportunity for Multifamily property residents.

- ◆ Duval County Public Schools, Jacksonville, Florida
- ◆ Georgia State University, Office of Community Service Learning, Atlanta, Georgia

Partner in Progress Award—National Partner

- ◆ NASA, Washington, D.C.
- ◆ U.S. Department of Labor, Washington, D.C.
- ◆ U.S. Department of Education, Washington, D.C.
- ◆ Kidz Online, Herndon, Virginia

Community Connector Award—recognizes a Neighborhood Networks consortium that has successfully leveraged its resources to increase the capacity of member centers to connect communities and create opportunities.

- ◆ Digital Promise, Seattle, Washington

Director's Award—recognizes HUD staff that have been instrumental in furthering the Neighborhood Networks Initiative.

- ◆ Charles Famuliner, Multifamily Program Center Director, U.S. Department of Housing and Urban Development, Richmond, Virginia
- ◆ Shirley Machonis, Project Manager, Neighborhood Networks Staff, U.S. Department of Housing and Urban Development
- ◆ Sarah Richey-Johnson, Program Manager, Neighborhood Networks Staff, U.S. Department of Housing and Urban Development
- ◆ Tarrie Eckhart, Service Coordinator SuperNOFA Lottery Grants Program, U.S. Department of Housing and Urban Development, Seattle, Washington Office
- ◆ Donald Freeman, Housing Contract Services Specialist, U.S. Department of Housing and Urban Development, Los Angeles, California Office

Appendix B. Conference Attendees

HUD Attendees

Ron Ashford

Director, HOPE VI Community and Supportive Services
U.S. Department of Housing and Urban Development
451 Seventh Street, SW
Room 4130
Washington, DC 20410
Phone: (202) 708-0614 Ext. 4258
E-mail: ronald_t._ashford@hud.gov

Elaine Bennett

Senior Project Manager
U.S. Department of Housing and Urban Development
1835 Assembly Street, 13th Floor
Columbia, SC 29201
Phone: (803) 253-3925
Fax: (803) 253-3429
E-mail: elaine_f._bennett@hud.gov

Ulyses Bridges

Director, Field Asset Management Division
U.S. Department of Housing and Urban Development
451 Seventh Street, SW
Room 6164
Washington, DC 20410
Phone: (202) 708-3730 Ext. 2639
Fax: (202) 401-5978

Cathy Coney-Sanders

Project Manager
U.S. Department of Housing and Urban Development
909 SE First Avenue, Suite 500
Miami, FL 33131
Phone: (305) 536-5678 Ext. 2305
Fax: (305) 536-4789
E-mail: cathy_f._coney-sanders@hud.gov

Tarrie Eckhart

Service Coordinator SuperNOFA Lottery Grants Program
U.S. Department of Housing and Urban Development
909 18th Avenue, Suite 190
Seattle, WA 98104
Phone: (206) 220-5241
Fax: (206) 220-5206
E-mail: tarrie_eckhart@hud.gov

Charles Famuliner

Multifamily Program Center Director
U.S. Department of Housing and Urban Development
600 East Broad Street, Suite 300
Richmond, VA 23219
Phone: (804) 771-2100 Ext. 3829
Fax: (804) 771-2296
E-mail: charles_c._famuliner@hud.gov

Donald Freeman

Housing Contract Services Specialist
U.S. Department of Housing and Urban Development
611 West Sixth Street, Room 800
Los Angeles, CA 90017
Phone: (213) 534-2622
Fax: (213) 894-8255

Marcia Fullerton

Project Manager
U.S. Department of Housing and Urban Development
950 22nd Street North, Suite 900
Birmingham, AL 35204
Phone: (205) 731-2630 Ext. 1089
Fax: (205) 731-2632
E-mail: marcia_j._fullerton@hud.gov

Debra Gaddy*Project Manager*

U.S. Department of Housing and
Urban Development

401 West Bay Street

Jacksonville, FL 32202

Phone: (904) 232-1777 Ext. 2156

Fax: (904) 232-2731

E-mail: debra_d._gaddy@hud.gov

Diana Gaither*Program Assistant*

U.S. Department of Housing and
Urban Development

10 South Howard Street

City Crescent Building

Baltimore, MD 21216

Phone: (410) 962-2520 Ext. 3041

Fax: (410) 962-4947

E-mail: diana_j._gaither@hud.gov

Brenda Gooch*Project Manager*

U.S. Department of Housing and
Urban Development

Gateway Tower II

400 State Avenue, Room 330

Kansas City, KS 66101

Phone: (913) 551-6841

Fax: (913) 551-6818

E-mail: brenda_m._gooch@hud.gov

Thomas Hagerty*Project Manager*

U.S. Department of Housing and
Urban Development

1670 Broadway, 24th Floor

Denver, CO 80202

Phone: (303) 672-5431

Fax: (303) 672-5388

E-mail: thomas_a._hagerty@hud.gov

Mary Ann Henderson*Hub Director*

U.S. Department of Housing and
Urban Development

10 South Howard Street, Fifth Floor

Baltimore, MD 21201

Phone: (410) 962-2520 Ext. 3052

Fax: (410) 962-4947

E-mail: mary_ann_henderson@hud.gov

Jeanne Huisman*Project Manager*

U.S. Department of Housing and
Urban Development

310 West Wisconsin Avenue, Suite 1380

Milwaukee, WI 53203

Phone: (414) 297-3214 Ext. 8618

Fax: (414) 297-3204

E-mail: jeanne_a._huisman@hud.gov

Ferdinand Juluke*Hub Director*

U.S. Department of Housing and
Urban Development

400 West Bay Street, Room 1015

Jacksonville, FL 32202

Phone: (904) 232-1777 Ext. 2133

Fax: (904) 232-1532

E-mail: ferdinand_juluke@hud.gov

Rosalinda Lamberty*Hub Director*

U.S. Department of Housing and
Urban Development

465 Main Street, Second Floor

Buffalo, NY 14203

Phone: (716) 551-5755 Ext. 5500

Fax: (716) 551-4027

E-mail: rosalinda_lamberty@hud.gov

Angelo Lamberty*Equal Opportunity Specialist*

U.S. Department of Housing and
Urban Development

465 Main Street

Buffalo, NY 14203

Phone: (716) 551-5755 Ext. 5604

E-mail: angelo_l._lamberty@hud.gov

Encarnacion “Connie” Loukatos*Hub Director*

U.S. Department of Housing and
Urban Development
100 Penn Square East
Philadelphia, PA 19107
Phone: (215) 656–0609 Ext. 3305
Fax: (215) 656–3427
E-mail: encarnacion_c._loukatos@hud.gov

Shirley Machonis*Project Manager*

U.S. Department of Housing and
Urban Development
451 Seventh Street, SW
Room 6118
Washington, DC 20410
Phone: (202) 708–0614 Ext. 2539
Fax: (202) 708–1914
E-mail: shirley_l._machonis@hud.gov

William Miecuna*Project Manager*

U.S. Department of Housing and
Urban Development
Jacob Javits Federal Building
26 Federal Plaza, Room 3200
New York, NY 10278
Phone: (212) 542–7713
Fax: (212) 264–1277
E-mail: william_a._miecuna@hud.gov

Jose Nunez*Chief, DCFO-Multifamily Program Center*

U.S. Department of Housing and
Urban Development
820 First Street, NE
Union Center Plaza
Washington, DC 20002
Phone: (202) 275–9200 Ext. 3096
Fax: (202) 275–5728
E-mail: jose_c._nunez@hud.gov

Delores Pruden*Director, Neighborhood Networks*

U.S. Department of Housing and
Urban Development
451 Seventh Street, SW
Room 6124
Washington, DC 20410
Phone: (202) 708–0614 Ext. 2496
E-mail: delores_a._pruden@hud.gov

Maria Queen*Manager, HOPE VI Community and
Supportive Services*

U.S. Department of Housing and
Urban Development
451 Seventh Street, SW
Room 4134
Washington, DC 20410
Phone: (202) 708–0614 Ext. 4890
Fax: (202) 401–2370
E-mail: maria-lana_queen@hud.gov

Herman Ransom*Hub Director*

U.S. Department of Housing and
Urban Development
Gateway Tower II
400 State Avenue
Kansas City, KS 66101
Phone: (913) 551–6813
E-mail: herman_s._ransom@hud.gov

Robert Reavis*Hub Director*

U.S. Department of Housing and
Urban Development
40 Marietta Street
Atlanta, GA 30303
Phone: (404) 331–5001 Ext. 2188
Fax: (404) 331–4089
E-mail: robert_w._reavis@hud.gov

J. David Reeves*Field Office Director*

U.S. Department of Housing and
Urban Development

820 First Street, NW

Suite 300

Washington, DC 20002

Phone: (202) 275-9200 Ext. 3003

Fax: (202) 275-9212

E-mail: james_d._reeves@hud.gov

Sarah Richey-Johnson*Program Manager*

U.S. Department of Housing and
Urban Development

451 Seventh Street, SW

Room 6124

Washington, DC 20410

Phone: (202) 708-0614 Ext. 2602

Fax: (202) 708-1914

E-mail: sarah_s._richey@hud.gov

Freddie Soto*Project Manager*

U.S. Department of Housing and
Urban Development

100 Penn Square East

Philadelphia, PA 19107

Phone: (215) 656-0609 Ext. 3542

Fax: (215) 656-3427

E-mail: freddie_r._soto@hud.gov

Peggy Spaner*Project Manager*

U.S. Department of Housing and
Urban Development

465 Main Street, Second Floor

Buffalo, NY 14203

Phone: (716) 551-5755 Ext. 5517

Fax: (716) 551-3252

E-mail: peggy_j._spaner@hud.gov

Frederick Tombar*Assistant Deputy Assistant Secretary*

U.S. Department of Housing and
Urban Development

Office of Multifamily Housing

451 Seventh Street, SW

Suite 6110

Washington, DC 20410

Phone: (202) 708-2495

Fax: (202) 708-2583

E-mail: frederick_tombarIII@hud.gov

Debra Walker*Project Manager*

U.S. Department of Housing and
Urban Development

10 South Howard Street, Fifth Floor

Baltimore, MD 21201

Phone: (410) 962-2520 Ext. 3012

E-mail: debra_walker@hud.gov

Pamela Wildfong*Project Manager*

U.S. Department of Housing and
Urban Development

477 Michigan Avenue

Detroit, MI 48226

Phone: (313) 226-4900 Ext. 8126

Fax: (313) 226-2002

E-mail: pamela_m._wildfong@hud.gov

Non-HUD Attendees

Bruce Abbott

Owner/Managing Agent

Abbot Associates

150 West Village Place

Ithaca, New York 14850

Phone: (607) 272-9434

Fax: (607) 273-4230

E-mail: abbottmgmt@danica.com

Rosie Adams

Computer Lab Coordinator

St. John's Apartments

c/o John Steward Company

121 West MacDonald Avenue

Richmond, California 94801

Phone: (510) 237-6426

Fax: (510) 238-8190

E-mail: octavia_81@hotmail.com

James Adams

Project Consultant

St. John Baptist Church

P.O. Box 274

Hopkins, South Carolina 29061

Phone: (803) 776-7830

Fax: (803) 462-0084

Marie Adams

Board of Christian Education Chair

St. John Baptist Church

P.O. Box 274

Hopkins, South Carolina 29061

Phone: (803) 776-7830

Fax: (803) 462-0084

Paul Adams

Director

Prairienet

510 East Daniel Street

Champaign, Illinois 61820

Phone: (217) 333-5218

Fax: (217) 265-8424

E-mail: padams@prairienet.org

Oluwashola Adekunle

Briarwood Manor Neighborhood Networks Center

4495 Shelfer Road

Tallahassee, Florida 32305

Phone: (850) 219-0428

E-mail: nnc140@digitalexp.com

Genny Alberts

Hollywood West Tenant Action Committee

334 North Normandie Avenue, Suite 101

Los Angeles, California 90004

Phone: (323) 913-2905

Fax: (323) 913-2932

E-mail: rvazquez@awfmexinc.com

Norbert Alberts

Hollywood West Tenant Action Committee

334 North Normandie Avenue, Suite 101

Los Angeles, California 90004

Phone: (323) 913-2905

Fax: (323) 913-2932

E-mail: rvazquez@awfmexinc.com

Russ Altizer

President of the General Partner

Hickory Square/Bradley Square/Skyline Square
Apartments

13200 West Markham, Suite 108

Little Rock, Arkansas 72211

Phone: (501) 227-7730

Fax: (501) 227-8926

E-mail: dfbrown@swbell.net

Jolene Anderson

Program Coordinator

CommonBond Communities

328 West Kellogg Boulevard

St. Paul, Minnesota 55102

Phone: (651) 999-7523

E-mail: andersonjo@commonbond.org

Michael Andrejasich

Director

UIUC East St. Louis Action Research Project

608 East Lorado Taft Drive, MC 624

Champaign, Illinois 61820

Phone: (217) 333-7720

Fax: (217) 333-5240

E-mail: andrejas@uiuc.edu

June Andrews-Henderson*Chief Operating Officer*

West Harlem Group Assistance, Inc.

1652 Amsterdam Avenue

New York, New York 10031

Phone: (212) 862-1399

Fax: (212) 862-3281

Morris Autry*Community Development Director*

Elizabeth City State University

1704 Weeksville Road

Campus Box 761

Elizabeth City, North Carolina 27909

Phone: (252) 335-3702

Fax: (252) 335-3735

E-mail: maaury@mail.ecsu.edu

Felino Ayson*Corporate Director, Compliance/Occupancy*

American Baptist Homes of the West

6120 Stoneridge Mall Road

Pleasanton, California 94588

Phone: (925) 924-7116

Fax: (925) 924-7233

E-mail: fayson@abhow.com

Shery Bader*Benefit Specialist*

Goodwill Industries of Southwest Florida, Inc.

4940 Bayline Drive

North Fort Myers, Florida 33917

Phone: (239) 995-2106 Ext. 231

Fax: (239) 995-2099

E-mail: sherybader@goodwillswfl.org

Angelica Baez*Social Service Coordinator/Computer Facilitator*

Atlantis Apartments Neighborhood Networks Center

999 Atlantis Drive

Virginia Beach, Virginia 23451

Phone: (757) 428-4593

Fax: (757) 491-3246

E-mail: angelica0622@hotmail.com

Paula Baker*Resident Services Specialist*

Orlando Neighborhood Improvement Corporation

101 South Terry Avenue

Orlando, Florida 32805

Phone: (407) 648-1623 Ext. 205

Fax: (407) 648-1717

E-mail: baker@orlandoneighborhood.org

Timothy Baldwin*Tech Center Coordinator*

Akwasasne Boys & Girls Club

37 Rooseveltown Road

Akwasasne, New York 13655

Phone: (518) 358-9911

Fax: (518) 358-9452

E-mail: tbaldwin@akwasasne.us

Queenie Banguil

Arborview Village Computer Learning Center

121 Fiddis Avenue

Pontiac, Michigan 48342

Phone: (248) 335-4848

Clennie Banks*Resident Manager*

Herrington Village Apartments

1699 Weeksville Road, Unit 112-C

Elizabeth City, North Carolina 27909

Phone: (252) 335-7901

Fax: (252) 338-3617

E-mail: clennie_1951@hotmail.com

Imelda Barongan*Administrator*

K. Jeune Booker Neighborhood Networks Center

820 McAllister Street

San Francisco, California 94102

Phone: (415) 771-5495

Fax: (415) 771-7438

E-mail: kjeunennc@yahoo.com

Edna Bass*Outreach Coordinator*

Arborview Village Computer Learning Center
121 Fiddis Avenue
Pontiac, Michigan 48342
Phone: (248) 335-4848

Susan Beauchene*On-line Service Coordinator*

Matheson Apartments Computer Learning Center
49 Wellington Street
Worcester, Massachusetts 01610
Phone: (508) 791-4318
Fax: (508) 791-4527
E-mail: zachary1996@yahoo.com

Paige Beauvais*Community Liaison*

Greater Frenchtown Council
438 West Brevard Street
Tallahassee, Florida 32301
Phone: (850) 224-0799
Fax: (850) 224-7305
E-mail: paige_beauvais@yahoo.com

Kimberly Benson*Neighborhood Networks Coordinator*

Youngstown Metropolitan Housing Authority
131 West Boardman Street
Youngstown, Ohio 44503
Phone: (330) 744-2161 Ext. 204
Fax: (330) 742-4826

Heather Bischoff*Service Coordinator*

National Church Residences
110 East Meridian School Road
Indianapolis, Indiana 46227
Phone: (317) 807-0400
Fax: (317) 807-0402
E-mail: 0242SC@ncr.org

Timothy Bischoff*Senior Manager*

National Church Residences
9750 East 25th Street
Indianapolis, Indiana 46229
Phone: (317) 895-1690
Fax: (317) 895-5838
E-mail: tbischoff@ncr.org

Minerva Black*Outreach Coordinator*

Newman Court Computer Learning Center
588 Kettering Avenue
Pontiac, Michigan 48340
Phone: (248) 373-7298
Fax: (248) 373-3379
E-mail: mjbfaithful@aol.com

Kathryn Blackshear*Social Service Coordinator*

Housing Authority of the City of Camden
1300 Admiral Wilson Boulevard
Camden, New Jersey 08102
Phone: (856) 968-2775
Fax: (856) 968-2754
E-mail: erodriguez@camdenhousing.org

Abby Bouzan-Kaloustian*Director, Programs and Administration*

Neighborhood Technology Resource Center
4859 South Wabash
Chicago, Illinois 60615
Phone: (312) 745-2720
Fax: (773) 285-1150
E-mail: abkaloustian@ntrconline.com

Casey Brennan*Program Director*

Royal American Management
3325 West 23rd Street
Building Office
Panama City, Florida 32405
Phone: (850) 785-4902
Fax: (850) 785-2902
E-mail: nnc230@bellsouth.net

Margaret Brewer

Arborview Village Computer Learning Center
121 Fiddis Avenue
Pontiac, Michigan 48342
Phone: (248) 335-4848

Beverly Brown

Assistant Property Manager
Interfaith Homes of Kalamazoo
1037 Interfaith Boulevard
Kalamazoo, Michigan 49007
Phone: (269) 382-0012
Fax: (269) 382-3741
E-mail: lwillcutt@phoenixproperties.com

Pat Brown

Director
New Horizon Village Learning Center
2708 Heatherdowns Lane
Kalamazoo, Michigan 49048
Phone: (269) 341-9438
Fax: (269) 381-3830
E-mail: lrngcenter@hotmail.com

Cynthia Brown

Property Manager
Mt. Zion AME Apartments Resource Center
619 Erin Court
Florence, South Carolina 29506
Phone: (843) 669-1571
E-mail: mtzion3@bellsouth.net

Stephanie Brown-Gilmore

Director of Program and Property Services
Tampa Housing Authority
1529 West Main Street
Tampa, Florida 33607
Phone: (813) 253-0551 Ext. 114
Fax: (813) 251-4522
E-mail: stephanieb@thafll.com

Lawrence Burns

The Long Beach Martin Luther King Center, Inc.
615 Riverside Boulevard
Long Beach, New York 11561
Phone: (516) 889-6300
Fax: (516) 897-7642
E-mail: redbone432003@yahoo.com

Towana Caldwell

Teacher
Neighborhood Networks Computer Center Del-Monte Manor
1466 Yosemite Street
Seaside, California 93955
Phone: (831) 394-1396
E-mail: carl_laing@comcast.net

Donna Campbell

Program Coordinator
Valley Garden Activity Center
3601 Bob Wallace Avenue
Huntsville, Alabama 35805
Phone: (256) 539-3300
Fax: (256) 539-4851
E-mail: donna_cam_2000@yahoo.com

Angela Caples

Arborview Village Computer Learning Center
121 Fiddis Avenue
Pontiac, Michigan 48342
Phone: (248) 335-4848

Cecilia Cardoza

President
Hollywood West Tenant Action Committee
334 North Normandie Avenue, Suite 101
Los Angeles, California 90004
Phone: (323) 913-2905
Fax: (323) 913-2932
E-mail: rvazquez@awfmexinc.com

Olivette Carter

CSS Coordinator
Orlando Housing Authority
775 West Gore Street
Orlando, Florida 32805
Phone: (407) 648-0002
E-mail: ocarter@orl-oha.org

Miguel Castro

Vice President, Board of Directors
Florin Gardens Cooperative, Inc.
6951 24th Street
Sacramento, California 95822
Phone: (916) 422-4242
Fax: (916) 422-1557

Omaira Centeno Ortiz*Administrator*

Cooperativa de Vivienda Jardines de Valencia
Calle Pereira Leal Esq. Navarra
Rio Piedras, Puerto Rico 00923
Phone: (787) 751-0651
Fax: (787) 751-0739
E-mail: santagoanade@aol.com

Maria Chadmon*Senior Regional Resident Service Coordinator*

Westminster Company
605-D Granby Avenue
High Point, North Carolina 27260
Phone: (336) 886-4938
Fax: (336) 886-1631
E-mail: newgatersc@triad.rr.com

Lynn Chambers*Director/Technology Trainer*

Chattanooga Housing Authority
505 West Martin Luther King Boulevard
Chattanooga, Tennessee 37401
Phone: (423) 752-4386
Fax: (423) 752-4809
E-mail: lchambers@openingdoors.org

Jack Chan*Director*

Hollywood West Tenant Action Committee
334 North Normandie Avenue, Suite 101
Los Angeles, California 90004
Phone: (323) 913-2905
Fax: (323) 913-2932
E-mail: rvazquez@awfmexinc.com

Simone Clarke*Program Director*

Harvest Fire Family Enrichment Center
2260 NW 183rd Street
Miami, Florida 33056
Phone: (305) 620-2986
Fax: (305) 620-9550

Peaches Clarke*CSS Coordinator*

Housing Authority of the City of Frederick
209 Madison Street
Frederick, Maryland 21701
Phone: (301) 662-3691
Fax: (301) 662-2749
E-mail: peaches.h6@adelphia.net

Wendi Conley*Program Manager*

Housing Authority of Somerset
400 Hail Knob Road
P.O. Box 449
Somerset, Kentucky 42502
Phone: (606) 679-1332 Ext. 106
Fax: (606) 679-0141
E-mail: wendiconley@hotmail.com

Matt Connolly*Program Director*

Royal American Management
2833 NE Seventh Street
Ocala, Florida 34470
Phone: (352) 629-7547
E-mail: nncocala@earthlink.net

Caitlin Connolly*Resident Service Coordinator*

Franklin Park Development Tenants Association
246 Humboldt Avenue
Dorchester, Massachusetts 02121
Phone: (617) 427-4116
Fax: (617) 427-5040
E-mail: franklinhighlands4@maloneyproperties.com

Jacqueline Cook*Neighborhood Networks Technology Director*

Digital Promise
2442 NW Market Street, #476
Seattle, Washington 98107
Phone: (206) 789-3579
E-mail: seniorscompute@seanet.com

Tanya Corbin*Social Services Director*

Briggs-Cannon Center
5080 Helbig Road
Beaumont, Texas 77708

Phone: (409) 892-6810

Fax: (409) 892-2817

E-mail: tanyacorbin2003@yahoo.com

Fernando Correa*Property Manager*

Jardines San Ignacio Housing Cooperative
1690 San Guillermo Street, Office 112-A
San Juan, Puerto Rico 00927

Phone: (787) 751-1472

Fax: (787) 756-5422

E-mail: fcorrea@prw.net

Crevonda Cramer-Robinson*Project Manager*

Donald Robinson Realty, LLC
11549 Bellefontaine Road
St. Louis, Missouri 63138

Phone: (314) 741-2423

Fax: (314) 438-8784

E-mail: crevondac@aol.com

Carla Craver

Vice President, Career Development Services
Goodwill Industries of Southwest Florida, Inc.
4940 Bayline Drive
North Fort Myers, Florida 33917
Phone: (239) 995-2106 Ext. 229
Fax: (239) 995-2099
E-mail: carlacraver@goodwillswfl.org

Galvin Crisp

Neighborhood Networks Coordinator
Housing Authority of Winston-Salem
901 Cleveland Avenue
Winston-Salem, North Carolina 27101
Phone: (336) 727-8500 Ext. 102
Fax: (336) 727-8099
E-mail: adevlin@haws.org

Pamela Curtis*Computer Facilitator*

Interstate Realty Management Company
One East Stowe Road
P.O. Box 994

Marlton, New Jersey 08053

Phone: (609) 596-0500

Fax: (540) 720-4379

E-mail: garrisonwoods@yahoo.com

Regina Davis*Executive Director*

Frenchtown CDC
P.O. Box 10388
Tallahassee, Florida 32302

Phone: (850) 224-9745

Fax: (850) 475-3040

E-mail: frenchtowncdc@aol.com

Kevin De Allen*Director of Resident Services*

AF Evans, Inc.
1000 Broadway, Suite 300
Oakland, California 94607
Phone: (510) 267-4658
Fax: (510) 891-3980
E-mail: kdeallen@afevans.com

Robert Deemer

Community Manager
SeniorCare Network, Inc.
1215 Hulton Road
Oakmont, Pennsylvania 15139
Phone: (412) 826-6013
Fax: (412) 826-6520
E-mail: oaks@zoominternet.net

Miguel Delgado

Director, Board of Directors
Cooperativa de Viviendas El Alcazar
Valcarcel #500 Office G-G
Urban San Luis
San Juan, Puerto Rico 00923
Phone: (787) 765-3370
Fax: (787) 765-7634
E-mail: calcazar@coqui.net

Joseph Diehl*President*

Digital Promise
11100 NE Eighth Street
Bellevue, Washington 98004
Phone: (425) 454-6836
Fax: (425) 454-7695
E-mail: housing@sprynet.com

Etrenda Dillon*Grants and Contracts Development Officer*

Spelman College
350 Spelman Lane, SW
Box 1569
Atlanta, Georgia 30314
Phone: (404) 270-5890
Fax: (404) 270-5891
E-mail: edillon@spelman.edu

Karen Donald*Project Director*

Dartmouth Square Neighborhood Networks Center
26382 Colgate
Inkster, Michigan 48141
Phone: (313) 278-5544
Fax: (313) 278-1301
E-mail: klduck61@yahoo.com

Jie Dong*Resident Service Coordinator*

AF Evans, Inc.
270 13th Street
Oakland, California 94612
Phone: (510) 835-3749
Fax: (510) 835-2436
E-mail: jdong@afevans.com

Kyle Douglas*Social Service Coordinator*

Coleman James Learning Center and
the Kings Village Clubhouse
151 East Orange Grove Boulevard
Pasadena, California 91103
Phone: (626) 795-1042
Fax: (626) 744-5225
E-mail: info@risingsonphoto.com

Libby Drose*Manager of Resident and Special Services*

Lucas Metropolitan Housing Authority
435 Nebraska Avenue
P.O. Box 477
Toledo, Ohio 43602
Phone: (419) 259-9432
Fax: (419) 246-3193
E-mail: drose@lucasmha.org

Edith Edmunds*Manager*

Old City Presbyterian Apartments
25 North Fourth Street
Philadelphia, Pennsylvania 19140
Phone: (215) 627-9538
Fax: (215) 627-9539
E-mail: edith.edmunds@presbyhomes.org

Paula Edmunds*Senior Service Coordinator*

Associated Estates Realty Corporation
477 White Pond Drive
Akron, Ohio 44320
Phone: (330) 867-1493
Fax: (330) 867-6054
E-mail: pedmunds@aecrealty.com

Dee Edwards*Director*

Dauphin Gate Neighborhood Networks Center
3250 Dauphin Street
Mobile, Alabama 36605
Phone: (251) 473-7224
Fax: (251) 473-7216
E-mail: dee.edwards@royalmgmt.com

David Emmons*CLC Director*

Kingsbury Corporation
One Kingsbury Square
Trenton, New Jersey 08611
Phone: (609) 599-1111
E-mail: nnc.kingsbury@verizon.net

Maria Escobar*Administrator*

Florin Gardens Cooperative, Inc.
6951 24th Street
Sacramento, California 95822
Phone: (916) 422-4242
Fax: (916) 422-1557
E-mail: mescobarfge@sbcglobal.net

Baruch Etzioni*Technology Assistant*

Tuskegee Housing Authority
2901 Davison Street
Tuskegee, Alabama 36088
Phone: (334) 727-0459
Fax: (334) 727-0459
E-mail: tuskegeepha@yahoo.com

Mitchell Fahrer*Neighborhood Networks Coordinator*

Greensboro Housing Authority
450 North Church Street
Greensboro, North Carolina 27401
Phone: (336) 303-3226
Fax: (336) 378-1307
E-mail: mfahrer@gha-nc.org

Lynda Ferguson*Resident Services Coordinator*

Community Reinvestment Foundation, Inc.
44 North Girls School Road
Indianapolis, Indiana 46168
Phone: (317) 554-2100 Ext. 14
Fax: (317) 554-2121
E-mail: lferguson@crfmgmt.com

Yvonne Ferguson*Newman Court Apartments*

630 Kettering Avenue
Pontiac, Michigan 48340
Phone: (248) 373-7298
Fax: (248) 373-7299

Victoria Fernandez*Service Coordinator*

Las Palmas Foundation/Summercrest
2721 East Plaza Boulevard
National City, California 91950
Phone: (619) 475-2080
Fax: (619) 475-8314
E-mail: vickifernandez2003@yahoo.com

Yvette Fields*The Long Beach Martin Luther King Center, Inc.*

615 Riverside Boulevard
Long Beach, New York 11561
Phone: (516) 889-6300
Fax: (516) 897-7642
E-mail: redbone432003@yahoo.com

Jaime Fields*CSS Case Manager*

Muncie Housing Authority
409 East First Street
Muncie, Indiana 47302
Phone: (765) 741-7304
Fax: (765) 741-7308
E-mail: cthalls@muncieha.com

Rena Flournoy*Neighborhood Networks Center Staff*

Housing Authority of the City of Fort Myers
4224 Michigan Avenue
Fort Myers, Florida 33916
Phone: (239) 344-3251
Fax: (239) 344-3270
E-mail: rena@hacfm.com

Robbie Folkes*Property Supervisor*

Mercy Housing
3120 Freeboard Drive
West Sacramento, California 95691
Phone: (916) 414-4407
Fax: (916) 414-4490
E-mail: rfolkes@mercyhousing.org

Paulette Ford*President*

Camfield Estates
85 Lenox Street
Boston, Massachusetts 02118
Phone: (617) 541-2277
Fax: (617) 541-2929
E-mail: ctenants@aol.com

Pamela Ford*Technology Assistant*

Tuskegee Housing Authority
2901 Davison Street
Tuskegee, Alabama 36088
Phone: (334) 727-0459
Fax: (334) 727-7655
E-mail: tuskegeepha@yahoo.com

Monica Ford*Technology Assistant*

Tuskegee Housing Authority
2901 Davison Street
Tuskegee, Alabama 36088
Phone: (334) 727-0459
Fax: (334) 727-7655
E-mail: tuskegeepha@yahoo.com

Annie Foster*Senior Neighborhood Networks**Computer Facilitator*

Interstate Realty Management Company
Montgomery Townhouses
1821 North 20th Street
Philadelphia, Pennsylvania 19121
Phone: (215) 765-3670
Fax: (215) 236-3842
E-mail: annru371@yahoo.com

Robert Francis*Board Member*

MassIMPACT
One Beacon Street, 28th Floor
Boston, Massachusetts 02108
Phone: (617) 980-1007
E-mail: robtfran@beld.net

Jacey Frazier*CSS Coordinator*

Muncie Housing Authority
409 East First Street
Muncie, Indiana 47302
Phone: (765) 741-7304
Fax: (765) 741-7308
E-mail: cthalls@muncieha.com

Barbara Freeman*Resident Service Coordinator*

Sycamore Terrace Learning Center
1301 San Bernardino Road
Upland, California 91786
Phone: (909) 946-9852
Fax: (909) 949-0366
E-mail: rscbarbara@aol.com

Todd Fuller*Resident Service Coordinator*

AF Evans, Inc.
1329 East Florence Avenue
Fresno, California 93706
Phone: (559) 237-7055
Fax: (559) 237-8713
E-mail: tfuller@afevans.com

Zulma Garcia*Resident*

Fundacion de Hogares Para Trabajadores
P.O. Box 11798
Fernandez Juncos Station
San Juan, Puerto Rico 00910
Phone: (787) 268-0222
Fax: (787) 268-0311

LaWanda Gardner*Board Member*

New Horizon Village Learning Center
3021 Heatherdowns Lane
Kalamazoo, Michigan 49048
Phone: (269) 385-9882

Frank Gatdula*Social Service Coordinator*

Filipino Plaza/The John Stewart Company

6 West Main Street, Suite 126

Stockton, California 95202

Phone: (209) 466-3940

Fax: (209) 466-3941

E-mail: fgatdula@softcom.net

Jeanine Gibbs*Director*

Wild Pines Neighborhood Networks Center

600 Sands Drive

Albany, Georgia 31705

Phone: (229) 436-5817

Fax: (229) 436-1859

E-mail: nnc630@bellsouth.net

Engrid Gibbs*Program Director*

Operation PEACE, Inc.

425 Peace Avenue, NE

Atlanta, Georgia 30308

Phone: (404) 892-8004

Fax: (404) 892-4941

E-mail: opeace@bellsouth.net

Walter Gillespie

Center of Higher Development, Inc.

P.O. Box 490947

Chicago, Illinois 60649

Phone: (773) 955-1681

Fax: (773) 721-3920

E-mail: walt@cohdc.com

Sandra Gillespie

Center of Higher Development, Inc.

8545 South Jeffery

Chicago, Illinois 60617

Phone: (312) 749-8991

Fax: (773) 721-3920

E-mail: sandygill526@yahoo.com

Robert Giloth*Director, Family Economic Success*

The Annie E. Casey Foundation

701 St. Paul Street

Baltimore, Maryland 21202

Phone: (410) 223-2908

Fax: (410) 223-2983

E-mail: bgiloth@aecf.org

Aston Goldson*Business Manager*

Harvest Fire Worship Center, Inc.

2260 NW 183rd Street

Miami, Florida 33056

Phone: (305) 620-2986

Fax: (305) 620-9550

Jesenia Gonzalez*Property Manager*

RPS Management/Jones Walker Apartments

2909 Blount Street

Fort Myers, Florida 33916

Phone: (239) 334-7305

Fax: (239) 334-6071

E-mail: joneswalker@rpscorp.com

Cindy Goodman*Service Coordinator*

National Church Residences

153 University Drive, #720

Chillicothe, Ohio 45601

Phone: (740) 773-5221

Fax: (740) 773-0889

E-mail: o215sc@ncr.org

Mary Griffin*Technical Assistant*

Tuskegee Housing Authority

2905 Foster Street

Tuskegee, Alabama 36088

Phone: (334) 727-0749

Thomas Gunter*Trustee Board Chair*

St. John Baptist Church

P.O. Box 274

Hopkins, South Carolina 29061

Phone: (803) 776-7830

Fax: (803) 462-0084

Sahar Haghighat*Resident Service Coordinator*

AF Evans, Inc.

1601 Market Street

Oakland, California 94607

Phone: (510) 893-1718

Fax: (510) 834-7952

E-mail: shaghighat@afevans.com

Debra Hairston*Program Services Coordinator*

Danville Redevelopment and Housing Authority

299 Garfield Street

Danville, Virginia 24541

Phone: (434) 792-2908 Ext. 16

Fax: (434) 792-2806

E-mail: dhairston@drhava.com

Theresa Hammerl

Kingston Housing Authority

148 Colonial Drive

Kingston, New York 12401

Phone: (845) 338-4856

Fax: (845) 338-0150

E-mail: mmacarthur@kingstonhousing.org

Charlie Hankins*Senior Resident Services Coordinator*

Dallas Housing Authority

3131 Fishtrap Road

Dallas, Texas 75212

Phone: (214) 583-2032

Fax: (214) 583-2018

E-mail: chankins@dhadal.com

William Harris*Pastor*

Galilee Baptist Church

4117 Home Haven Drive

Nashville, Tennessee 37218

Phone: (615) 876-3075

Fax: (615) 320-4008

E-mail: bobharris44@aol.com

Sandra He*Manager*

PresbyHomes and Services

219 North 10th Street

Philadelphia, Pennsylvania 19107

Phone: (215) 925-3369

Fax: (215) 925-4424

E-mail: sandra.he@presbyhomes.org

Marsha Henry*Director*

Youngstown Metropolitan Housing Authority

131 West Boardman Street

Youngstown, Ohio 44503

Phone: (330) 744-2161 Ext. 204

Fax: (330) 742-4826

Hyda Hernandez Batista*President of Board*

Cooperativa de Viviendas El Alcazar

Tegucigalpa Esquina Lima

Carolina, Puerto Rico 00987

Phone: (787) 769-3124

Fax: (787) 769-3159

E-mail: cooproly@coqui.net

Bettie Hodges

Kingsbury Corporation

One Kingsbury Square

Trenton, New Jersey 08611

Phone: (609) 599-1111

Thomas Hoffman*Program Director*

Royal American Management

2305 Husson Avenue

Palatka, Florida 32177

Phone: (386) 328-2669

Fax: (386) 328-1133

E-mail: nnc170@gbso.net

Clarence Hogan*Coordinator*

Jane Addams Hull House

4446 South Laporte

Chicago, Illinois 60638

Phone: (312) 593-7670

Fax: (773) 735-1251

E-mail: chogan@hullhouse.org

Laverne Holiday

Director of Social Services
Second East Hills
2342 East Hills Drive
Pittsburgh, Pennsylvania 15221
Phone: (412) 243-5371

Sherry Houghtaling

Kingston Housing Authority
148 Colonial Drive
Kingston, New York 12401
Phone: (845) 338-4856
Fax: (845) 338-0150
E-mail: mmacarthur@kingstonhousing.org

Mike Howard

Manager
PresbyHomes and Services
158 North 23rd Street
Philadelphia, Pennsylvania 19103
Phone: (215) 563-6200
Fax: (215) 563-8006
E-mail: mike.howard@presbyhomes.org

Ivan Hurt

Computer Facilitator
PresbyHomes and Services
2100 South 58th Street
Attn: Computer Center
Philadelphia, Pennsylvania 19143
Phone: (215) 727-3696
Fax: (215) 726-8222
E-mail: presbyh@snip.net

Hattie Ivey

Center Volunteer
Royal American Management
2305 Husson Avenue, #302
Palatka, Florida 32177
Phone: (386) 328-6316
E-mail: hattie6us@yahoo.com

La Keisha Jackson

Executive Director
Pathway To The Future Learning Center, Inc.
10182 John Jay Drive, Suite A
Indianapolis, Indiana 46235
Phone: (317) 890-1624
Fax: (317) 890-9816
E-mail: info@pathwaycommunitycenter.org

Tyler Jackson

Social Service Coordinator
UJIMA, Inc.
7373 North Wayside Drive
Houston, Texas 77028
Phone: (713) 631-2810
Fax: (713) 631-2810
E-mail: tjackson@ujimainc.org

Merylin Jackson

Executive Director, NCOCDC
South Carolina State University/
1890 Cooperative Extension
300 College Street, NE
P.O. Box 7336
Orangeburg, South Carolina 29117
Phone: (803) 531-8189
Fax: (803) 531-7572
E-mail: mjackson@scsu.edu

Melissa Jackson-Deeble

Manager
Partnership for Urban Housing Development, Inc.
Diamond Park Apartments
1700 West Susquehanna Avenue
Philadelphia, Pennsylvania 19121
Phone: (215) 765-6626
Fax: (215) 765-6701
E-mail: melissa.jackson@presbyhomes.org

Carla James

Board Member
New Horizon Village Learning Center
2637 Heatherdowns Lane
Kalamazoo, Michigan 49048
Phone: (269) 552-9426

Tokmeco James

Assistant Administrator for Fiscal Affairs
South Carolina State University/1890 Cooperative
Extension
300 College Street, NE
P.O. Box 7336
Orangeburg, South Carolina 29117
Phone: (803) 516-4745
Fax: (803) 533-3962
E-mail: tjames@scsu.edu

Lakessa Jenkins

Neighborhood Networks Center Staff
Housing Authority of the City of Fort Myers
4224 Michigan Avenue
Fort Myers, Florida 33916
Phone: (239) 461-7257
Fax: (239) 344-3270
E-mail: lakessa@hacfm.com

Sharon Johnson

Site Manager
PresbyHomes and Services
18 West Cheltenham Avenue
Philadelphia, Pennsylvania 19144
Phone: (215) 438-9779
Fax: (215) 842-2991
E-mail: sharon.johnson@presbyhomes.org

Lois Johnson

Service Coordinator
Maggie Russell Tower
400 Ralph McGill Boulevard
Atlanta, Georgia 30312
Phone: (404) 658-1360
Fax: (404) 658-1361
E-mail: ljohnson@hjrussell.com

Pat Johnson

Coordinator
Whole Child Project Manatee
P.O. Box 1000
Bradenton, Florida 34206
Phone: (941) 749-3059
Fax: (941) 749-3040
E-mail: pat.johnson@co.manatee.fl.us

R.L. Shelby Johnson

Property Supervisor
EAH / Contra Costa, Inc.
2169 East Francisco Boulevard
San Rafael, California 94901
Phone: (415) 460-2944
Fax: (415) 457-4882
E-mail: sjohnson@eahhousing.org

Eugenia Jones

Board of Christian Education Vice Chair
St. John Baptist Church
P.O. Box 274
Hopkins, South Carolina 29061
Phone: (803) 776-7830
Fax: (803) 462-0084

Glenda Jordan

Property Area Manager
Hughes Development Universal Management
566 Freeman Court
Kansas City, Kansas 66101
Phone: (913) 281-1399
E-mail: gjordan@umikc.com

Kristin Jordans-DiGiore

Manager of Academic Programs
ESTEEM, Inc.
718 Margaret Square
Winter Park, Florida 32789
Phone: (407) 645-1193
Fax: (407) 645-5838
E-mail: kjordans@esteeminc.org

Young Jung

Service Coordinator
HDSI Management, Inc.
3460 South Broadway
Los Angeles, California 90007
Phone: (323) 231-1104
Fax: (323) 232-0094
E-mail: yjung@hdsimanagement.com

Kevin-Lee Junious

Senior Regional Property Manager
AIMCO Capital
35 Lillian Street, Second Floor
San Francisco, California 94124
Phone: (415) 285-0218 Ext. 12
Fax: (415) 285-3565
E-mail: kevin-lee.junious@aimco.com

Theresa Jurczyk*Parent Leader*

Hawthorne Place Family Center
18955 East Geronimo Court
Independence, Missouri 64056
Phone: (816) 257-2335
Fax: (816) 508-3535

Jo Ellen Keller*Neighborhood Networks Center Coordinator*

Housing Authority of the City of Fort Myers
4224 Michigan Avenue
Fort Myers, Florida 33916
Phone: (239) 461-7255
Fax: (239) 344-3270
E-mail: joellen@hacfm.com

Jamie Kennedy*Center Director*

King's Daughters and Sons Housing
152 Westport Avenue
Norwalk, Connecticut 06851
Phone: (203) 847-7027
E-mail: kdsmtg@aol.com

Cindy Knoerr*Superintendent of Properties*

United Properties Management, Inc.
6801 West 12th Street, Suite E
Little Rock, Arkansas 72204
Phone: (501) 280-0037
Fax: (501) 603-0235
E-mail: cknoerr@aol.com

Melvin LaGasca*Board of Directors*

Associated Filipino Organization
1840 McPeak Court
Tracy, California 95376
Phone: (209) 835-7578
E-mail: lagasca@gotnet.net

Carl Laing*Administrator*

Neighborhood Networks Computer Center Del Monte Manor
1466 Yosemite Street
Seaside, California 93955
Phone: (831) 394-1396
E-mail: carl_laing@comcast.net

Roshaunda Lance*Site Coordinator*

Newman Court Computer Learning Center
588 Kettering Avenue
Pontiac, Michigan 48340
Phone: (248) 373-7298
Fax: (248) 338-4771

Angelo Lanier*Assistant Service Coordinator*

Albert Pike Resident Hotel
701 Scott Street
Little Rock, Arkansas 72201
Phone: (501) 372-5211
Fax: (501) 375-7309

Charlita Latham-Martin*Assistant Director of Housing*

PresbyHomes and Services
2000 Joshua Road
Lafayette Hill, Pennsylvania 19444
Phone: (610) 260-1122
Fax: (610) 260-0930
E-mail: charlita.lathammartin@presbyhomes.org

Aleatha Lavalais*Liaison*

Yapo Computer Learning Center
68 Karen Court #3
Pontiac, Michigan 48340
Phone: (248) 338-2338
Fax: (248) 338-4771
E-mail: leethe40@yahoo.com

Myles Lawhorn*Computer Facilitator*

Interstate Realty Management Company

1225 West Ninth Street

Chester, Pennsylvania 19013

Phone: (610) 874-3259

Fax: (610) 874-2744

E-mail: chestera@snip.net

Elaine Lazard*Executive Director*

Lazard Education Center

109 Begnaud Drive

Lafayette, Louisiana 70501

Phone: (337) 344-5477

Fax: (337) 261-0161

E-mail: elazard@cox.net

Vanessa Lee*Program Assistant*

YWCA Computer Learning Center

940 Powell Street

San Francisco, California 94108

Phone: (415) 434-0340

Fax: (415) 397-1011

E-mail: vlee@ywcasf-marin.org

Lovell Lemons*Director, Community Service Learning*

Georgia State University

44 Courtland Street

P.O. Box 3973

Atlanta, GA, Georgia 30302

Phone: (404) 463-9042

Fax: (404) 463-9136

E-mail: llemons@gsu.edu

Jean Lespinasse*Computer Lab Director*

Franklin Park Development Tenants Association

246 Humboldt Avenue

Dorchester, Massachusetts 02121

Phone: (617) 427-5339

Fax: (617) 427-5040

E-mail: jlessie@hotmail.com

Thomas Lewis*Department Director*

City of Tallahassee

300 South Adams Street

Tallahassee, Florida 32301

Phone: (850) 891-6532

Fax: (850) 891-6546

E-mail: lewisth@talgov.com

Anna Lewis*Resident Service Coordinator*

AF Evans, Inc.

560 North F Street

San Bernardino, California 92410

Phone: (909) 885-8681

E-mail: alewis@afevans.com

Oscar Li*Instructor*

PresbyHomes and Services

219 North 10th Street

Philadelphia, Pennsylvania 19107

Phone: (215) 925-3369

Fax: (215) 925-4424

Claudette Lockhart*Teacher*

Neighborhood Networks Computer Center Del-

Monte Manor

1466 Yosemite Street

Seaside, California 93955

Phone: (831) 394-1396

E-mail: carl_laing@comcast.net

Mary Luckhart*Senior Manager*

National Church Residences

153 University Drive

Chillicothe, Ohio 45601

Phone: (740) 773-5220

Fax: (740) 773-0889

E-mail: o125@ncr.org

Keith Lukat*Administrator*

Lutheran Apartments
550 First Avenue South
St. Petersburg, Florida 33701
Phone: (727) 896-3197
Fax: (727) 894-4563
E-mail: luthapt@knology.net

Tieu Ly*Program Manager*

YWCA Computer Learning Center
940 Powell Street
San Francisco, California 94108
Phone: (415) 434-0340
Fax: (415) 397-1011
E-mail: tly@ywcascf-marin.org

William Lynch*Neighborhood Networks Computer Coordinator*

Syracuse Housing Authority
516 Burt Street
Syracuse, New York 13202
Phone: (315) 470-4359
Fax: (315) 470-4321
E-mail: blynch@syrhousing.org

Maureen MacArthur*Housing Manager*

Kingston Housing Authority
148 Colonial Drive
Kingston, New York 12401
Phone: (845) 338-4856
Fax: (845) 338-0150
E-mail: mmacarthur@kingstonhousing.org

Kathy Maldonado*Resident*

Fundacion de Hogares Para Trabajadores
P.O. Box 11798
Fernandez Juncos Station
San Juan, Puerto Rico 00910
Phone: (787) 268-0222
Fax: (787) 268-0311

Hernan Maldonado*Community Development Specialist*

Fresno Housing Authority
1330 Fulton Mall
P.O. Box 11985
Fresno, California 93776
Phone: (559) 495-3103
Fax: (559) 495-1374
E-mail: hmaldonado@hafresno.org

Tarsha Marcellus*Director of Operations*

UJIMA, Inc.
7373 North Wayside Drive
Houston, Texas 77028
Phone: (281) 435-4557
Fax: (713) 723-1723
E-mail: tmarcellus@ujimainc.org

Maria Marquez*Executive Director*

Housing Authority of the City of Camden
1300 Admiral Wilson Boulevard
Camden, New Jersey 08102
Phone: (856) 968-2775
Fax: (856) 968-2754
E-mail: erodriguez@camdenhousing.org

Joseph Mayerhoff*Vice President*

The Kraus Organization
33-01 Vernon Boulevard
Long Island City, New York 11106
Phone: (718) 274-5000
Fax: (718) 274-5001
E-mail: jmm@krausinc.com

Patricia Mayo*President*

Franklin Park Development Tenants Association
246 Humboldt Avenue
Dorchester, Massachusetts 02121
Phone: (617) 427-5339
Fax: (617) 427-5040
E-mail: goodcokebaker@aol.com

Tojuanna Mays

United Properties Management, Inc.
6801 West 12th Street, Suite E
Little Rock, Arkansas 72204
Phone: (501) 280-0037
Fax: (501) 603-0235

Gregory Mays

President

United Properties Management, Inc.
6801 West 12th Street, Suite E
Little Rock, Arkansas 72204
Phone: (501) 280-0037
Fax: (501) 603-0235
E-mail: gmays@upminc.net

Dannette McCain

Resident Service Coordinator

AF Evans, Inc.
741 Filbert Street
Oakland, California 94607
Phone: (510) 465-8522
Fax: (510) 465-9204
E-mail: dmccain@afevans.com

Angel McCurdy

Network Center Manager

Housing Authority of Fulton County
10 Park Place South, Suite 550
Atlanta, Georgia 30303
Phone: (404) 730-5948
Fax: (404) 730-5847
E-mail: amccurdy@hafc.org

Mia McElrath

Neighborhood Networks Coordinator

Essex Plaza Management
1060 Broad Street
Newark, New Jersey 07102
Phone: (973) 643-8588 Ext. 24
Fax: (973) 623-8761

Malinda McElrath

Neighborhood Networks Coordinator

Montgomery Management
1060 Broad Street
Newark, New Jersey 07102
Phone: (973) 643-8588 Ext. 24
Fax: (973) 623-8761
E-mail: essexplazahr@aol.com

Mary McKinney

Vice-Chairman

Gifford Front Porch Revitalization Council, Inc.
5616 41st Street
Vero Beach, Florida 32967
Phone: (772) 562-3941

Jackuline McKinney

Director

Restoration Towers
16651 Lahser Road
Detroit, Michigan 48219
Phone: (313) 538-5646
E-mail: jackulinemckinney@yahoo.com

Delores McLaughlin

Executive Director

Brevard County Weed and Seed
811 Temple Street
Cocoa, Florida 32922
Phone: (321) 504-9595
Fax: (321) 504-9599
E-mail: dhmclaughlin@cfl.rr.com

Charlene McMullin

Local Partner

Southern Community College
South Main Street
Tuskegee, Alabama 36083
Phone: (334) 727-5220
E-mail: cmcmullin@sccnet.edu

Robin McPherson

Vice President

New Horizon Village Learning Center
3007 Heatherdowns Lane
Kalamazoo, Michigan 49048
Phone: (269) 381-3828

Cheryl Lynn Mehalic*Property Manager*

Second East Hills

2342 East Hills Drive

Pittsburgh, Pennsylvania 15221

Phone: (412) 243-8400

Fax: (412) 243-8211

E-mail: cmehalic@c-t-associates.com

Marina Melendez*Treasurer*

Hollywood West Tenant Action Committee

334 North Normandie Avenue, Suite 101

Los Angeles, California 90004

Phone: (323) 913-2905

Fax: (323) 913-2932

E-mail: rvazquez@awfmexinc.com

Larissa Metzger*Information Clerk*

HOPE VI

600 North Bentz Street

Frederick, Maryland 21701

Phone: (301) 662-3691

Fax: (301) 662-0295

E-mail: larissa.h6@adelphia.net

Juanita Miles Hamilton*Executive Director*

N.E. Gainesville/Front Porch

2419 NE Eighth Avenue

Gainesville, Florida 32641

Phone: (352) 538-6502

Fax: (352) 334-7262

E-mail: jmiles@cox.net

Maria Miranda*Administrator*

Cooperativa de Viviendas El Alcazar

Valcarcel #500 Office G-G

Urban San Luis

San Juan, Puerto Rico 00923

Phone: (787) 765-3370

Fax: (787) 765-7634

E-mail: calcazar@coqui.net

Mary Mitchell*Program Director*

Greater Frenchtown Governors Revitalization

Council, Diabetes and You

438 West Brevard Street

Tallahassee, Florida 32301

Phone: (850) 224-8404

Fax: (850) 224-7305

E-mail: mmiaisha@aol.com

Edna Moffett*Executive Director*

Operation PEACE, Inc.

425 Peace Avenue, NE

Atlanta, Georgia 30308

Phone: (404) 892-8004

Fax: (404) 892-4941

E-mail: opeace@bellsouth.net

Omari Monteilh*Neighborhood Networks Center Project Manager*

District of Columbia Housing Authority

1133 North Capitol Street, NE

Room 147

Washington, District of Columbia 20002

Phone: (202) 535-2821

Fax: (202) 535-2573

E-mail: omonteil@dchousing.org

Elyse Montgomery*Director of Family Services*

Warren Village

1323 Gilpin Street

Denver, Colorado 80218

Phone: (303) 320-5018

Fax: (303) 320-5030

E-mail: emontgomery@warrenvillage.org

Dan Moore*HOPE VI Coordinator*

The Housing Redevelopment Authority of Duluth

222 East Second Street

Duluth, Minnesota 55805

Phone: (218) 529-6357 Ext. 15

Fax: (218) 529-6350

E-mail: dmoore@duluthhousing.com

Barbara Moore*Vice President Resident Relations*

Royal American Management
1002 West 23rd Street, Suite 400
Panama City, Florida 32405

Phone: (850) 914-3289

Fax: (850) 914-8406

E-mail: barbara.moore@royal-american.com

Olga Morales*Clerk Typist*

Providence Housing Authority
50 Laurel Hill Avenue
Providence, Rhode Island 02909
Phone: (401) 709-6420
Fax: (401) 709-6425
E-mail: olgam@pha-providence.com

Carmen Munoz Hernandez*Board of Director Vice President*

Cooperativa de Vivienda Ciudad Universitaria
Two Avenue Periferal Suite Adm.
Trujillo Alto, Puerto Rico 00976
Phone: (787) 761-0555
Fax: (787) 755-3800
E-mail: ciudad@coqui.net

Beverly Murray*Outreach Coordinator*

Hickory Hollow Cooperative
5757 West Hickory Hollow Drive
Wayne, Michigan 48184
Phone: (734) 729-7262
Fax: (734) 729-9025

John Nash*Computer Center Director*

Neighborhood Networks Computer Center Del
Monte Manor
1466 Yosemite Street
Seaside, California 93955
Phone: (831) 394-1396
Fax: (831) 394-1396
E-mail: carl_laing@comcast.net

Donald Notice*Executive Director*

West Harlem Group Assistance, Inc.
1652 Amsterdam Avenue
New York, New York 10031
Phone: (212) 862-1399
Fax: (212) 862-3281
E-mail: dnotice366@aol.com

Marcia Oakley*Housing Authority of the City of Fort Myers*

4224 Michigan Avenue
Fort Myers, Florida 33916
Phone: (239) 344-3221
Fax: (239) 344-3270
E-mail: marcia@hacfm.com

Bets Olson*Manager*

Russell Manor Apartments
504 Russell Drive
Ripon, Wisconsin 54971
Phone: (920) 748-2350
Fax: (920) 748-6809
E-mail: rusmnoar@vbe.com

Debra Ortiz*Administrator*

Sunny Meadows Apartments
220 Ross Avenue
Freedom, California 95019
Phone: (831) 724-7737
Fax: (831) 724-3057
E-mail: dbrrtz@yahoo.com

Noelia Ortiz*President Board of Directors*

Jardines San Ignacio Housing Cooperative
1690 San Guillermo Street, Office 112-A
San Juan, Puerto Rico 00927
Phone: (787) 751-1472
Fax: (787) 756-5422
E-mail: coopigna@coqui.net

Neal Ouchi*Program Specialist*

Housing and Community Development

Corporation of Hawaii

1002 North School Street, Building J

Honolulu, Hawaii 96817

Phone: (808) 832-5900

Fax: (808) 832-5910

E-mail: neal.ouchi@hcdch.hawaii.gov

Ellen Parks*Manager*

YWCA Phillis Wheatley Center

647 Chestnut Street

Lexington, Kentucky 40508

Phone: (859) 254-3786

Fax: (859) 254-8946

E-mail: parksellen@aol.com

Kim Patterson*Resident Manager*

Hickory Hollow Cooperative

5757 West Hickory Hollow Drive

Wayne, Michigan 48184

Phone: (734) 729-7262

Fax: (734) 729-9025

Jennifer Pearson-Mills*Director*

Jennifer's Stay-N-Play Preschool, Inc.

7964 Thouron Avenue

Philadelphia, Pennsylvania 19150

Phone: (215) 276-0824

E-mail: rejan1@yahoo.com

Angel Perez*Computer Facilitator*

Interstate Realty Management Company

Kensington Townhouse

2607 North Howard Street

Philadelphia, Pennsylvania 19133

Phone: (215) 634-8362

Fax: (215) 634-0122

E-mail: kensing@snip.net

Guadalupe Perez*President, Board of Directors*

Florin Gardens Cooperative, Inc.

6951 24th Street

Sacramento, California 95822

Phone: (916) 422-4242

Fax: (916) 422-1557

Angelia Perry*Community Liaison*

Gifford Front Porch Revitalization Council, Inc.

4875 43rd Avenue

Vero Beach, Florida 32967

Phone: (772) 794-1005 Ext. 35

Fax: (772) 569-5563

Aundrea Perry*Secretary*

Progressive Civic League of Gifford, FL Inc.

4615 43rd Court

P.O. Box 7129

Vero Beach, Florida 32961

Phone: (772) 286-5552

Tanya Phillips*Service Coordinator*

Eureka Gardens Apartments

1214 Labelle Street

Jacksonville, Florida 32205

Phone: (904) 388-7648

Fax: (904) 786-4139

E-mail: nnc30@bellsouth.net

Lynne Picard*Program Manager*

Denver Housing Authority

777 Grant Street

Denver, Colorado 80203

Phone: (720) 932-3105

Fax: (720) 932-3008

E-mail: lpicar@dhanet.com

Carla Pierre

Community Assistance Consultant
Office of Urban Opportunity
2555 Shumard Oak Boulevard
Tallahassee, Florida 32399
Phone: (850) 510-2837
Fax: (850) 487-9544
E-mail: carla.pierre@dca.state.fl.us

Carmen Porco

President, Carmen Porco Associates
American Baptist Homes of the Midwest
7 North Pinckney Street, Suite 344
Madison, Wisconsin 53703
Phone: (608) 692-5780
E-mail: cporco@mailbag.com

Teresa Preston Andrus

Service Coordinator
HDSI Management, Inc.
3460 South Broadway
Los Angeles, California 90007
Phone: (323) 231-1104
Fax: (323) 232-0094
E-mail: tprestonandrus@yahoo.com

Marilyn Pujols

CSS Project Coordinator
Housing Authority of the City of New Haven
360 Orange Street
New Haven, Connecticut 06511
Phone: (203) 498-8800 Ext. 1074
Fax: (203) 497-9345
E-mail: mpujols@hanh-ct.org

Iris Quiles Sepulveda

Administrator
Cooperativa de Viviendas Rolling Hills
Tegucigalpa Esquina Lima
Oficina
Carolina, Puerto Rico 00987
Phone: (787) 769-3124
Fax: (787) 769-3159
E-mail: cooproly@coqui.net

Brenda Redding

Resource Development Officer
District of Columbia Housing Authority
1133 North Capitol Street, NE
Washington, District of Columbia 20002
Phone: (202) 535-2687
Fax: (202) 535-2345

Janie Reddings

Task Force Member
Greater Frenchtown Council
438 West Brevard Street
Tallahassee, Florida 32301
Phone: (850) 891-4179
Fax: (850) 891-4178

Alvin Reed

Resident Service Coordinator
Af Evans, Inc.
680 South 37th Street
Richmond, California 94804
Phone: (510) 233-4387
Fax: (510) 965-1059
E-mail: areed@afevans.com

Steve Reemts

Site Manager
Archdiocesan Housing
1544 Pearl Street
Denver, Colorado 80203
Phone: (303) 830-0215
Fax: (303) 830-2885
E-mail: sreemts@archdiocesanhousing.org

Erika Reliford

Resident Service Coordinator
Dalmark Management
4001 Blue Parkway, Suite 101
Kansas City, Missouri 64130
Phone: (816) 861-4070
Fax: (816) 924-2245
E-mail: erika@dalmarkgroup.com

Rosilyn Rembert

Online Services Coordinator
Taliafaro, Inc.
One Vantage Way, Suite A200
Nashville, Tennessee 37228
Phone: (615) 259-4332
Fax: (615) 259-9195

Jennifer Renteria

Service Coordinator
Brownstone Manor /VOA
66 South 12th Street
Terre Haute, Indiana 47807
Phone: (812) 244-0701
Fax: (812) 244-0701
E-mail: brownstonesc@yahoo.com

Wayne Roberts

Computer Facilitator
NIA/Amity Heights Apartments
130 Pamphylia Avenue, Building 18
Bridgeton, New Jersey 08302
Phone: (856) 451-0502
Fax: (856) 451-2354
E-mail: facilitattor@yahoo.com

Sebrina Robinson

Site Manager
PresbyHomes and Services
1401 South 16th Street
Philadelphia, Pennsylvania 19146
Phone: (215) 551-1395
Fax: (215) 551-4088
E-mail: sebrina.robinson@presbyhomes.org

Mike Rodriguez

Community Center Director
Oak Creek Village Community Center
2324 Wilson Street
Austin, Texas 78704
Phone: (512) 442-6250
Fax: (512) 441-6111
E-mail: mrmikeoakcreek@yahoo.com

Minerva Rodriguez

Community Development Official/Social Worker
Fundacion de Hogares Para Trabajadores
P.O. Box 11798
Fernandez Juncos Station
San Juan, Puerto Rico 00910
Phone: (787) 268-0222
Fax: (787) 268-0311

William Rowe

Coordinator
Hollybrook Neighborhood Networks Center
104 King Street
Jacksonville, Florida 32204
Phone: (904) 389-1196 Ext. 17
Fax: (904) 389-8543
E-mail: browe@hollybrookhomes.com

Lillian Rubin

Manager
Tioga Presbyterian Apartments
1531 West Tioga Street
Philadelphia, Pennsylvania 19140
Phone: (215) 225-9544
Fax: (215) 225-1104
E-mail: lillian.rubin@presbyhomes.org

Dianne Russell

Director of Resident Services
Housing with HEART, Inc.
2081 Business Center Drive, Suite 110
Irvine, California 92612
Phone: (969) 263-8676 Ext. 103
Fax: (969) 263-0647
E-mail: drussell@housingwithheart.org

Russ Salgy

Executive Director
Copeland Community Center NNC
1112 North Lake Avenue
Duluth, Minnesota 55805
Phone: (218) 279-2543 Ext. 100
E-mail: rsalgy@msn.com

Jessica Salois

High School High Tech Program Coordinator
Goodwill Industries of Southwest Florida, Inc.
4940 Bayline Drive
North Fort Myers, Florida 33917
Phone: (239) 995-2106
Fax: (239) 995-2099
E-mail: jessicasalois@goodwillswfl.org

Luz Sanchez

President, Board of Directors
Cooperativa de Viviendas El Alcazar
Valcarcel #500 Office G-G
Urban San Luis
San Juan, Puerto Rico 00923
Phone: (787) 765-3370
Fax: (787) 765-7634
E-mail: calcazar@coqui.net

Alvin Sanders

Service Coordinator
Encino Terrace/MacMgmt
609 Encino Place, NE
Albuquerque, New Mexico 87102
Phone: (505) 247-1481
Fax: (505) 842-0675

Christopher Sanders

2109 NW 85th Street
Miami, Florida 33147
Phone: (305) 694-8995
Fax: (305) 694-8995

Alma Santiago

Cooperativa de Vivienda Jardines de Valencia
Calle Pereira Leal Esq. Navarra
San Juan, Puerto Rico 00923
Phone: (787) 765-5508
Fax: (787) 751-0739
E-mail: anst714@prtc.net

Ana Santiago Torres

President Junta de Directors
Cooperativa de Vivienda Jardines de Valencia
Calle Periera Leal Esq. Navarra
Rio Piedras, Puerto Rico 00923
Phone: (787) 751-0651
Fax: (787) 751-0739
E-mail: santiagoanade@aol.com

Susan Santifer

Online Services Coordinator
Taliafaro, Inc.
One Vantage Way, Suite A200
Nashville, Tennessee 37228
Phone: (615) 259-4332
Fax: (615) 259-9195

Edgar Santos

CLC Coordinator
Sunny Meadows Apartments
220 Ross Avenue
Freedom, California 95019
Phone: (831) 724-7737
Fax: (831) 724-3057
E-mail: dbrtzt@yahoo.com

Jacquelyn Sargent

Executive Vice President
Area Agency on Aging
P.O. Box 8564
Pine Bluff, Arkansas 71611
Phone: (870) 543-6300
Fax: (870) 534-2152
E-mail: jsargent@aaasea.org

Carl Schultz

Vice President
United Properties Management, Inc.
6801 West 12th Street, Suite E
Little Rock, Arkansas 72204
Phone: (501) 280-0037
Fax: (501) 603-0235
E-mail: ccsaw@aol.com

Anasa Scott

Program Development Specialist
West Harlem Group Assistance, Inc.
1652 Amsterdam Avenue
New York, New York 10031
Phone: (212) 862-1399 Ext. 20
Fax: (212) 862-3281
E-mail: aiscott@whgainc.org

Lori Senese

COPC Program Director
Frostburg State University
20 Braddock Road
Frostburg, Maryland 21532
Phone: (301) 687-7599
Fax: (301) 687-1041
E-mail: lsenese@frostburg.edu

Shallah Shabazz

Computer Resource Specialist
Providence Housing Authority
50 Laurel Hill Avenue
Providence, Rhode Island 02909
Phone: (401) 709-6414
Fax: (401) 709-6425
E-mail: shallahs@pha-providence.com

Virginia Shamlian

Director
Lifelong Learning Center at Brookside Terrace
33 Mill Street
Newton, New Jersey 07860
Phone: (973) 300-0887
Fax: (973) 383-3635
E-mail: shamlian@optonline.net

Stephanie Shaw

Program Coordinator
District of Columbia Housing Authority
1133 North Capitol Street, NE
Washington, District of Columbia 20002
Phone: (202) 535-2670
Fax: (202) 535-1111
E-mail: sshaw@dchousing.org

Savana Shepherd

Neighborhood Networks Coordinator
Roanoke Redevelopment and Housing Authority
2624 Salem Turnpike, NW
Roanoke, Virginia 24017
Phone: (540) 983-9224 Ext. 17
Fax: (540) 983-9229
E-mail: sshepherd@iamrrha.org

Portia Shoecraft

Muncie Housing Authority
409 East First Street
Muncie, Indiana 47302
Phone: (765) 741-7304
Fax: (765) 741-7308
E-mail: cthalls@muncieha.com

Theresa Shump

Service Coordinator
MacManagement, Inc.
139 Madison NE
Albuquerque, New Mexico 87108
Phone: (505) 830-9808
Fax: (505) 830-9806
E-mail: theresa@macinc.net

Priscilla Simmons

Service Coordinator
Encino Gardens
412 Alvarado, SE
Albuquerque, New Mexico 87108
Phone: (505) 266-7736
Fax: (505) 266-3820
E-mail: priscilla@macinc.net

Paul Small

Vice President of Property Management
Altman Management Company II, Inc.
115 New Street
Glenside, Pennsylvania 19038
Phone: (215) 884-0500 Ext. 124
Fax: (215) 884-0500
E-mail: pdsmall@altmanco.com

Valerie Smith

Director of Resident Programs
Arbor Park Village
3750 Fleming Avenue
Cleveland, Ohio 44115
Phone: (216) 881-7702 Ext. 223
Fax: (216) 881-0913
E-mail: vsmtih@tfgsignature.com

Melissa Smith*Director*

Hawthorne Place Family Center
16995 East Dover Lane
Independence, Missouri 64056
Phone: (816) 257-2335 Ext. 229
Fax: (816) 257-5398
E-mail: msmith@hawthorneplapts.com

George Smith*Executive Director*

Mt. Zion Human Services, Inc.
945-20th Street South
St. Petersburg, Florida 33712
Phone: (727) 894-4311 Ext. 302
Fax: (727) 823-8002
E-mail: gbsmith.mzhs@verizon.net

Cherrie Smith*Neighborhood Networks Grant Coordinator*

Tampa Housing Authority
1529 West Main Street
Tampa, Florida 33607
Phone: (813) 253-0551 Ext. 114
Fax: (813) 251-4522
E-mail: downnd@thafl.com

Darren Snyder*Family Coordinator/Adult Educator*

Southeast Regional Resource Center (SERRC)
210 Ferry Way
Juneau, Alaska 99801
Phone: (907) 780-6706
Fax: (907) 780-6706
E-mail: darrens@serrc.org

Lisa Snyder*CRIMA Coordinator/COPC Partner*

CRIMA
703 Maryland Avenue
Cumberland, Maryland 21502
Phone: (999) 999-9999
Fax: (301) 687-1041
E-mail: snyder703mdave@aol.com

Raythetta Sternes*Senior Planner*

Dallas Housing Authority
3939 North Hampton
Dallas, Texas 75216
Phone: (214) 951-8317
Fax: (214) 951-8492
E-mail: rsternes@dhadal.com

Adaire Stewart*Chairperson*

Hawthorne Place Family Center
18955 East Geronimo Court
Independence, Missouri 64056
Phone: (816) 257-2335 Ext. 227
Fax: (816) 508-3535
E-mail: astewart@hawthorneapts.com

Michael Stewart*Information Tech Assistant*

Baton Rouge Housing Authority
4731 North Boulevard
Baton Rouge, Louisiana 70806
Phone: (225) 923-8100
Fax: (225) 923-8109
E-mail: admin@ebrpha.org

Melody Stovall*Self Sufficiency Director*

Roanoke Redevelopment and Housing Authority
2624 Salem Turnpike, NW
Roanoke, Virginia 24017
Phone: (540) 983-7188
Fax: (540) 983-9229

Lora Strobeen*NNLC Coordinator*

Grand Forks Housing Authority
832 Fourth Avenue South
Grand Forks, North Dakota 58201
Phone: (701) 795-6300
Fax: (701) 795-6300
E-mail: lstrobeen@lagrave.com

Yvonne Strobe*Coordinator*

Lago de Plata Learning Center

1600 East 13th Avenue

Corsicana, Texas 75110

Phone: (903) 875-1510

Fax: (903) 872-9959

E-mail: ldplearningcenter@sbcglobal.net

Carole Suazo*Resident Service Coordinator*

Dorothy Day Community

54 McAllister Street

San Francisco, California 94102

Phone: (415) 431-9155

Fax: (415) 431-5645

E-mail: csuazo@mercyhousing.org

Teresa Swanner*Service Coordinator*

Pablo Towers

115 South Third Street

Jacksonville Beach, Florida 32250

Phone: (904) 249-3866

Fax: (904) 249-2011

E-mail: tkowkaba@fdn.com

Linda Talbert*Service Director*

New Horizon Neighborhood Networks Center

1108 Cambridge Street, Suite B

Abbeville, South Carolina 29620

Phone: (864) 366-2986

Fax: (864) 366-2830

E-mail: linda.talbert@aimco.com

Raysa Tapia*Resident Social Services Coordinator*

Grant Manor Homeowners Association

1860 Washington Street

Boston, Massachusetts 02118

Phone: (617) 442-3765

Fax: (617) 442-5302

E-mail: raysa_t@hotmail.com

Helen Taylor*Church Secretary*

St. John Baptist Church

P.O. Box 274

Hopkins, South Carolina 29061

Phone: (803) 776-7830

Fax: (803) 783-9819

Phillip Teague*Neighborhood Networks Coordinator*

Dallas Housing Authority

2525 Lucas Drive

Dallas, Texas 75219

Phone: (214) 525-3606

Fax: (214) 525-3691

E-mail: pteague@dhadal.com

John Thompson*Assistant Director*

Oasis Neighborhood Networks

1701 East Robert Street

Ft. Worth, Texas 76104

Phone: (817) 536-5290

Fax: (817) 536-1050

E-mail: okdak@sbcglobal.net

Michelle Thompson-Lopez*Administrator*

K. Jeune Booker Neighborhood Networks Center

820 McAllister Street

San Francisco, California 94102

Phone: (415) 771-5495

Fax: (415) 771-7438

E-mail: kjeunennc@yahoo.com

Janice Thorne*Assistant Manager*

PresbyHomes and Services

2000 South 58th Street

Philadelphia, Pennsylvania 19143

Phone: (215) 726-3232 Ext. 303

Fax: (215) 726-8222

E-mail: janice.thorne@presbyhomes.org

Kimberly Timms*Director*

Oasis Neighborhood Networks
1701 East Robert Street, Suite A
Fort Worth, Texas 76133
Phone: (817) 536-5290
Fax: (817) 536-1050
E-mail: kimtimms@sbcglobal.net

Sharita Tolliver*Program Coordinator*

ESTEEM for Florida Youth, Inc.
70 Battler Street
Orlando, Florida 32828
Phone: (407) 645-1193
E-mail: stolliver@esteeminc.org

Guy Trammell*Resident Initiatives Coordinator*

Tuskegee Housing Authority
2901 Davison Street
Tuskegee, Alabama 36088
Phone: (334) 727-0459 Ext. 122
Fax: (334) 727-7655
E-mail: tuskegeeapha@yahoo.com

Royce Trotter*Administrator*

K. Jeune Booker Neighborhood Networks Center
820 McAllister Street
San Francisco, California 94102
Phone: (415) 771-5495
Fax: (415) 771-7438
E-mail: kjeunennc@yahoo.com

Horace Turnbull*President/CEO*

Choir Academy Ventures
17 Valley Drive
Nanuet, New York 10954
Phone: (914) 584-6367
Fax: (845) 425-5920
E-mail: htbull26@aol.com

Velia Valle*Secretary*

Hollywood West Tenant Action Committee
334 North Normandie Avenue, Suite 101
Los Angeles, California 90004
Phone: (323) 913-2905
Fax: (323) 913-2932
E-mail: rvazquez@awfmexinc.com

Sarah Vandre*Neighborhood Networks Director*

Booth Manor, Inc.
150 West Centennial Drive
Oak Creek, Wisconsin 53154
Phone: (414) 762-2124
Fax: (414) 762-2161
E-mail: sarah@boothmanor.com

Yaritza Vazquez Maysonet*Collection Specialist*

Doral Financial
1451 FD Roosevelt Avenue
San Juan, Puerto Rico 00920
Phone: (787) 474-6698
Fax: (787) 474-6832
E-mail: yaritza.vazquez@doralfinancial.com

Gladys Vazquez Rivera*Supervisor*

Doral Financial
1451 FD Roosevelt Avenue
San Juan, Puerto Rico 00920
Phone: (787) 474-6673
Fax: (787) 474-6832
E-mail: gladys.vazquez@doralfinancial.com

Karen Voiss*Resident Services Manager*

Tualatin Valley Housing Partners
6160 SW Main Avenue
Beaverton, Oregon 97008
Phone: (503) 641-5437
Fax: (503) 350-0707
E-mail: k_voiss@integraonline.com

Dennis Vrem

Regional Property Manager
The Lawson Companies
373 Edwin Drive
Virginia Beach, Virginia 23462
Phone: (757) 499-6161
Fax: (757) 499-9414
E-mail: dvrem@lawsoncompanies.com

Julene Wade

Program Director
Harvest Fire Home Ownership Program
2260 NW 183rd Street
Miami, Florida 33056
Phone: (305) 620-2986
Fax: (305) 620-9550
E-mail: julenewade@hfint.org

Retia Walker

Director
Community Outreach Partnership Center
University of Kentucky
113 Bowman Hall
Lexington, Kentucky 40506
Phone: (859) 257-2033
Fax: (859) 323-3787
E-mail: rdswwlk0@email.uky.edu

Joyce Walker

Program Manager
Associated Estates Realty Corporation
5025 Swetland Court
Richmond Heights, Ohio 44143
Phone: (216) 797-8715
Fax: (216) 261-6577
E-mail: jwalker@aecrealty.com

Delmore Washington

Director of Family Services
Newark Housing Authority
500 Broad Street
Newark, New Jersey 07102
Phone: (973) 273-6281
Fax: (973) 273-6292
E-mail: dwashington@newarkha.org

Claudia Washington

Teacher
Restoration Towers
16651 Lahser Road, Apt. 106
Detroit, Michigan 48219
Phone: (313) 538-5646
E-mail: jackulinemckinney@yahoo.com

Brian Weaver

Computer Facilitator/Social Service Coordinator
Interstate Realty Management Company
5437 Wyalusing Avenue, Suite CA-1
Philadelphia, Pennsylvania 19131
Phone: (215) 472-9080
Fax: (215) 472-9009
E-mail: bweaver2002@hotmail.com

Mindy Weldon

Resident Services Coordinator
Westminster Company
117 Devonwood Court
Taylors, South Carolina 29687
Phone: (864) 304-2185
E-mail: mindyjwel64@aol.com

Claudia Wells

President of Tenant Council
Second East Hills
2342 East Hills Drive
Pittsburgh, Pennsylvania 15221
Phone: (412) 243-8400

Patricia West

Board Member
Neighborhood Housing Development Corporation
629 West Marritta
Decatur, Illinois 62522
Phone: (217) 422-7720

Carrie White

Excelsior Missionary Society President
St. John Baptist Church
P.O. Box 274
Hopkins, South Carolina 29061
Phone: (803) 776-7830
Fax: (803) 462-0084

Louis Whitesides*Senior Extension Director*

South Carolina State University/1890 Cooperative
Extension

300 College Street, NE

P.O. Box 7066

Orangeburg, South Carolina 29117

Phone: (803) 533-3752

Fax: (803) 536-7102

E-mail: lwhitesides@scsu.edu

Joanne Whittlesey*Housing Coordinator*

Consumer Credit Counseling Service of Central
Florida and the Florida Gulf Coast, Inc.

5924 Main Street

New Port Richey, Florida 34652

Phone: (727) 845-5654

Fax: (727) 845-5511

E-mail: jwhittlesey@cccsfl.org

Coni Williams*Community Liaison*

West Palm Beach Front Porch

517 25th Street

West Palm Beach, Florida 33407

Phone: (561) 832-2330

Fax: (561) 832-3552

E-mail: coniwms@bellsouth.net

Sonja Williams*Family Services Worker*

Newark Housing Authority

500 Broad Street

Newark, New Jersey 07102

Phone: (973) 273-6288

Fax: (973) 273-6292

E-mail: swilliams@newarkha.org

Lakeshia Williams*Neighborhood Networks Coordinator*

Daytona Beach Housing Authority

211 North Ridgewood Avenue, Room 200

Daytona Beach, Florida 32114

Phone: (386) 253-5653

Fax: (386) 255-2136

E-mail: lakeshia_williams2003@yahoo.com

Angela Wilson*Social Service Coordinator*

Associated Estates Realty Corporation

125 East 156th

Cleveland, Ohio 44110

Phone: (216) 383-6496

Fax: (216) 383-6497

E-mail: awilson@aecrealty.com

Nina Woodson-Fall*Chairperson, Hawthorne Place Family Center*

18955 East Geronimo Court

Independence, Missouri 64056

Phone: (816) 678-8902

Fax: (816) 508-3535

Herbert Workman*Secretary, Opportunity Center*

1201 12th Avenue North

Minneapolis, Minnesota 55411

Phone: (612) 377-4050

Fax: (612) 377-1497

E-mail: optyctr@bcmn.com

Byron Wright*Tech Coordinator*

Housing Authority of the City of Pittsburgh

200 Ross Street, First Floor

Pittsburgh, Pennsylvania 15219

Phone: (412) 456-5085

Fax: (412) 456-5249

Levonina Wynn*Community Liaison*

Governor's Front Porch Florida

925 West Polk Street

P.O. Box 726

Bartow, Florida 33831

Phone: (863) 533-1773

Fax: (863) 533-9383

E-mail: west.bartow@verizon.net

Judy-Bi Yu Fang*Resident Service Coordinator, AF Evans, Inc.*

441 Ellis Street

San Francisco, California 94102

Phone: (415) 885-0407

Fax: (415) 674-8240

E-mail: jfang@afevans.com

Appendix C. Speakers and Exhibitors

Speakers

Deborah Backus

Executive Director

Castle Square Tenants Organization, Inc.
476 Tremont Street
Boston, MA 02116
Phone: (617) 357-8548
Fax: (617) 357-8505
E-mail: dbackus689@aol.com

Hedy Bass

Volunteer Coordinator

Retired and Senior Volunteer Program
99 East Marks Street, Suite 102
Orlando, FL 32803
Phone: (407) 422-1535
Fax: (407) 841-2729
E-mail: hedyrsvp11@earthlink.net

Renee Bourque

Organization and Grant Development Consultant

Bright Star Grant Consultants
10329 Fischer Place, NE
Seattle, WA 98125
Phone: (206) 517-5503
Fax: (206) 517-5503
E-mail: brightstargrants@yahoo.com

Janet Bourque

Organization and Grant Development Consultant

Bright Star Grant Consultants
810 North Victorian Drive
Coeur d'Alene, ID 83815
Phone: (208) 667-3733
Fax: (208) 667-3733
E-mail: brightstargrants@yahoo.com

Patricia Bowen

Director of Grants and Conservation

Apartment Investment and Management Company
291 Wambold Road
Harleysville, PA 19438
Phone: (215) 256-6205
Fax: (215) 256-6208
E-mail: patricia.bowen@aimco.com

Albert Browne

Vice President/Director of Programs

Community Preservation and Development
Corporation
5513 Connecticut Avenue, NW
Suite 250
Washington, DC 20015
Phone: (202) 895-8900 Ext. 9
Fax: (202) 895-8805
E-mail: abrowne@cpdc.org

Donnell Byrd

Vice President of Business Development

UniRush Financial Services
512 Seventh Avenue, 43rd Floor
New York, NY 10018
Phone: (212) 997-3025
Fax: (212) 840-9390
E-mail: dbyrd@rushcard.com

Cassandra Caldwell

President/CEO

Caldwell and Associates, Inc.
P.O. Box 711
Morrisville, NC 27560
Phone: (919) 303-7069
Fax: (919) 363-9117
E-mail: cassandra@caldwellandassociates.biz

Teree Caldwell-Johnson

CEO

Oakridge Neighborhood Services
1236 Oakridge Drive
Des Moines, IA 50314
Phone: (515) 244-7702
Fax: (515) 244-2604
E-mail: teree56@yahoo.com

Troy Chapman

Director of Executive Leadership Services

Support Center for Non Profit Management
305 Seventh Avenue, 11th Floor
New York, NY 10001
Phone: (212) 924-6744
Fax: (212) 924-9544
E-mail: tchapman@supportctr.org

Don Cheney*Computer Coordinator*

Kiemle and Hagood Company

124 East Liberty Avenue

Spokane, WA 99207

Phone: (509) 499-0639

E-mail: cc4khco@gmail.com

Brenda Chrisman*Vice President of One-Stop Service*

Workforce Central Florida

1097 Sand Pond Road, Suite 1009

Lake Mary, FL 32746

Phone: (407) 531-1222 Ext. 2

Fax: (407) 805-8020

E-mail: brenda@wcfla.com

Patti Colbert*Community Relations Team Member*

SimDesk Technologies, Inc.

P.O. Box 703

Bertram, TX 78605

Phone: (512) 355-3225

Fax: (512) 355-2737

E-mail: plcolbert@aol.com

Carol Crowell*Senior Program Director*

The Enterprise Foundation

34 Peachtree Street, Suite 2350

Atlanta, GA 30303

Phone: (404) 523-6060

Fax: (404) 523-0540

E-mail: ccrowell@enterprisefoundation.org

Joseph Diehl*President*

Digital Promise

11100 NE Eighth Street

Bellevue, WA 98004

Phone: (425) 454-6836

Fax: (425) 454-7695

E-mail: housing@sprynet.com

Westy Egmont*President*

International Institute

One Milk Street

Boston, MA 02109

Phone: (617) 695-9990

Fax: (617) 695-9191

E-mail: wegmont@iiboston.org

Joseph Errigo*President/CEO*

CommonBond Communities

328 West Kellogg Boulevard

St. Paul, MN 55102

Phone: (651) 291-1750

Fax: (651) 291-1003

E-mail: errigo@commonbond.org

Becky Foy*Director*

CWA-CAYCE Learning Center

522 South Fifth Street

Nashville, TN 37206

Phone: (615) 248-4029

Fax: (615) 248-1829

E-mail: cwacayce@bellsouth.net

Jasmin Franjul*Director of Hispanic Marketing*

UniRush Financial Services

512 Seventh Avenue, 43rd Floor

New York, NY 10018

Phone: (212) 840-9399

Fax: (212) 840-9390

E-mail: jasmin@rushcard.com

Denise Freedman*Senior Vice President, Community Development*

Bank of America

P.O. Box 31590

Tampa, FL 33631

Phone: (813) 225-8431

Fax: (813) 225-8461

E-mail: denise.j.freedman@bankofamerica.com

Emily Furlong

Program Manager
Rollins College
Philanthropy and Nonprofit Leadership Center
100 Holt Avenue-2755
Winter Park, FL 32789
Phone: (407) 975-6414
Fax: (407) 975-6419
E-mail: efurlong@rollins.edu

Rudy Garcia

Director of Experiential Learning
Albuquerque TVI Community College
525 Buena Vista SE
Albuquerque, NM 87106
Phone: (505) 224-3068
Fax: (505) 224-3268
E-mail: rudyg@tvi.edu

Sonya Garcia Ulibarri

Executive Director
Grassroots Institute for Fundraising Training
3035 Vallejo Street, #4
Denver, CO 80221
Phone: (303) 455-6361
Fax: (303) 455-4107
E-mail: sonya@grassrootsinstitute.org

Derrick Gilbert

Technology Consultant
BCT Partners, LLC
105 Lock Street, Suite 207
Newark, NJ 07103
Phone: (973) 622-0900
Fax: (973) 622-0655
E-mail: dgilbert@bctpartners.com

Walter Gillespie

Center of Higher Development, Inc.
P.O. Box 490947
Chicago, IL 60649
Phone: (773) 955-1681
Fax: (773) 721-3920
E-mail: walt@cohd.com

Robert Giloth

Director, Family Economic Success
The Annie E. Casey Foundation
701 St. Paul Street
Baltimore, MD 21202
Phone: (410) 223-2908
Fax: (410) 223-2983
E-mail: bgiloth@aecf.org

Miles Graham

Compliance Officer
United Properties Management, Inc.
6801 West 12th Street, Suite E
Little Rock, AR 72204
Phone: (501) 280-0037
Fax: (501) 603-0235
E-mail: mgraham@upminc.net

Joan Hansen

Director
Retired and Senior Volunteer Program
99 East Marks Street, Suite 102
Orlando, FL 32803
Phone: (407) 422-1534
Fax: (407) 841-2729
E-mail: rsvp11@earthlink.net

Karen Heppler

Neighborhood Networks Coordinator
G&B Real Estate Services
217 West Spokane Falls Boulevard, Suite 112
Spokane, WA 99201
Phone: (509) 979-8667
Fax: (509) 466-4181
E-mail: karenheppler@hotmail.com

Dorothy Inman-Johnson

Executive Director
Capital Area Community Action Agency
309 Office Plaza Drive
Tallahassee, FL 32301
Phone: (850) 222-2043
Fax: (850) 942-2090
E-mail: dorothy.inman-johnson@cacaainc.org

Jacklyn Johnson

Mars Public Engagement Manager
Jet Propulsion Laboratory
4800 Oak Grove Drive, M/S 301–345
Pasadena, CA 91109
Phone: (818) 354–8774
Fax: (818) 354–8333
E-mail: jacklyn.r.johnson@jpl.nasa.gov

Jacqueline Jones

Vice President, Social Services
Interstate Realty Management Company
One Stow Road
Marlton, NJ 08053
Phone: (856) 596–0500
Fax: (856) 596–6093
E-mail: jjones@irmmgmt.com

Bill Knight

Executive Event Producer
Events by Knight
429 N Street, SW
Washington, DC 20024
Phone: (202) 302–7873
E-mail: eventsbyknight@yahoo.com

Craig Knudsvig

Client Service Manager
Grand Forks Housing Authority
1405 First Avenue North
Grand Forks, ND 58203
Phone: (701) 787–9433
Fax: (701) 746–2548
E-mail: cknudsvi@grandforksgov.com

Joe Kroll

Internal Revenue Service
450 Golden Gate Avenue
Room SF7–4–01
San Francisco, CA 94115
Phone: (415) 522–6078
Fax: (415) 522–6059
E-mail: joe.kroll@irs.gov

Cindy Laing Rittgers

Family Services Program Manager
New Directions Housing Corporation
1000 East Liberty Street
Louisville, KY 40222
Phone: (502) 589–2272
Fax: (502) 589–3256
E-mail: cindyl@ndhc.org

Stephenie Lievense

Mars Public Engagement
Jet Propulsion Laboratory
4800 Oak Grove Drive, M/S 301–345
Pasadena, CA 91109
Phone: (818) 393–6729
Fax: (818) 354–8333
E-mail: stephenie.h.lievence@jpl.nasa.gov

T. Gene Lockard

Regional Vice President
Wingate Management Company
3833 Peachtree Road, NE
Atlanta, GA 30319
Phone: (404) 237–3290
Fax: (404) 266–8752
E-mail: glockard@wingatemgmt.com

John Lorance

Associate Director
CompuMentor
435 Brannan Street, Suite 100
San Francisco, CA 94107
Phone: (416) 633–9328
E-mail: johnl@compumentor.org

Xiong Pao “Paul” Ly Tong Pao

Program Coordinator/Developer
Bayview Foundation, Inc.
601 Bayview
Madison, WI 53715
Phone: (608) 256–7808
Fax: (608) 256–2386
E-mail: plytong@chartermi.net

Paulette Maehara*President and CEO*

Association of Fundraising Professionals

1101 King Street, Suite 700

Alexandria, VA 22314

Phone: (703) 519-8444

Fax: (703) 836-5624

E-mail: pmaehara@afpnet.org

Sonya Manners*Executive Director*

Dartmouth Square Neighborhood Networks Center

26382 Colgate

Inkster, MI 48141

Phone: (313) 278-5544

Fax: (313) 278-1301

E-mail: d.apartments@comcast.net

Kris Martin*Center Director*

Full Utility Neighborhood Networks

Computer Center

7007 North Wiscomb Street

Spokane, WA 99208

Phone: (509) 489-7612

Fax: (509) 489-1689

E-mail: kmartin@sbah.org

Marty Miles*Director*

Training Inc. National Association

17150 Newhope Street, Suite 213

Fountain Valley, CA 92708

Phone: (714) 751-5700

Fax: (714) 844-9040

E-mail: mmiles@traininginc.org

Thaddeus Miles*Director of Public Safety*

MassHousing

One Beacon Street

Boston, MA 02108

Phone: (617) 854-1138

Fax: (617) 722-0538

E-mail: tmiles@masshousing.com

Hazel Mingo*Program Analyst*

U.S. Department of Education, Federal Student Aid

830 First Street, NE, Room 3202

Washington, DC 20202

Phone: (202) 377-3380

Fax: (202) 275-0060

E-mail: hazel.mingo@ed.gov

Bruce Montgomery*Digital Equity Officer*

SimDesk Technologies, Inc.

203 North LaSalle Street, Suite 2100

Chicago, IL 60601

Phone: (312) 558-1781

Fax: (312) 346-9603

E-mail: bmontgomery@simdesk.com

Anita Morrell*Program Manager*

Capital Area Community Action Agency

309 Office Plaza Drive

Tallahassee, FL 32301

Phone: (850) 222-2043

Fax: (850) 942-2090

E-mail: anita.morrell@cacaainc.org

Dipo Mosadomi*President*

Kedila Consulting Group

6 Fontainebleau Drive

New Orleans, LA 70125

Phone: (504) 865-8135

Fax: (504) 865-9557

E-mail: dmosadomi@hotmail.com

John Olsen*Community Affairs Specialist*

Federal Deposit Insurance Corporation

2511 Fairlane Drive, Floor 2

Montgomery, AL 36116

Phone: (334) 271-5213

Fax: (334) 277-4856

E-mail: jolsen@fdic.gov

Frewin Osteen*HOPE VI Program Coordinator*

Prichard Housing Authority

4103-A St. Stephens Road

Prichard, AL 36612

Phone: (251) 452-0896

Fax: (251) 457-5878

E-mail: phadep1@hotmail.com

Dave Parker*Director*

National Center for Social Entrepreneurs

1412 Doten Avenue

Columbus, OH 43212

Phone: (800) 842-1553

Fax: (614) 573-6604

E-mail: dparker@earnedincome.org

Marina Pavlov*President*

Florida Association of Nonprofit Organizations, Inc.

7480 NW Fairway Drive, Suite 206

Miami Lakes, FL 33015

Phone: (305) 557-1764

Fax: (305) 821-5228

E-mail: marinapavlov@gmail.com

Virginia Peoples*Senior Program Officer*

Beaumont Foundation of America

470 Orleans, First Floor

Beaumont, TX 77701

Phone: (409) 838-1812

Fax: (409) 813-1816

E-mail: vpeoples@bmtfoundation.com

Linda Pichler*Housing Director*

Consumer Credit Counseling Services of

Central Florida

3670 Maguire Boulevard, Suite 103

Orlando, FL 32803

Phone: (800) 741-7040 Ext. 1

Fax: (813) 289-6452

E-mail: lpichler@cccsfl.org

Michael Pierce*Director of Training*

Generations on Line

3615 Chestnut Street

Philadelphia, PA 19104

Phone: (267) 997-3785

E-mail: mike@generationsonline.com

Carol Quiller*Tax Analyst*

Internal Revenue Service

401 West Peachtree Street, Stop 52WI

Atlanta, GA 30308

Phone: (404) 338-8091

Fax: (404) 338-8363

E-mail: carol.quiller@irs.gov

Rebecca Quinn*Director, Volunteer Center*

Heart of Florida United Way

1940 Traylor Boulevard

Orlando, FL 32804

Phone: (407) 835-0900

Fax: (407) 244-2809

E-mail: rebecca.quinn@hfuw.org

James Ryan*President*

J. Ryan Solutions, Inc.

171 M Street

Boston, MA 02127

Phone: (617) 268-9290

E-mail: info@jryansolutions.com

Robert "Bob" Shephard*Chairman*

SCORE - Orlando

315 East Robinson Street, Suite 100

Orlando, FL 32801

Phone: (407) 420-4891

Fax: (407) 420-4849

E-mail: bshephard@floridanec.org

Jamie Spinello*Service Coordinator*

Phoenix Family Housing Corporation
3756 Broadway, Suite 4
Kansas City, MO 64111
Phone: (816) 405-8529
Fax: (913) 621-2336
E-mail: friend01@swbell.net

Elmer Stanley*Lead Organizer*

Making Connections Providence
P.O. Box 6652
Providence, RI 02940
Phone: (401) 952-0252
Fax: (401) 780-2290
E-mail: elmerstanley@msn.com

Cornel Stewart*Director of Technology*

Eastwind Consulting
3646 Long Beach Boulevard, Suite 11A
Long Beach, CA 90807
Phone: (310) 874-9327
E-mail: cstewart@eastwindconsulting.com

Bill Strickland*President/CEO*

Manchester Craftsmen's Guild and Bidwell
Training Center
1815 Metropolitan Street
Pittsburgh, PA 16832
Phone: (412) 323-4000
E-mail: wstrickland@mcg-btc.org

Katie Thomas*Service Coordinator*

Phoenix Family Housing Corporation
3756 Broadway, Suite 4
Kansas City, MO 64111
Phone: (816) 716-5352
Fax: (913) 621-2336
E-mail: rosedalesc01@kc.rr.com

Claudette Tucker Fung-A-Fat*Executive Director*

Mattie Koonce Learning and Technology Center
245 NW Eighth Street
Miami, FL 33131
Phone: (305) 379-6058
Fax: (305) 379-8357
E-mail: cfungafat@mkcenter.org

Jessica Venegas*Community Empowerment Manager*

Community Preservation and Development
Corporation
601 Edgewood Street, NE
Suite 25
Washington, DC 20017
Phone: (202) 832-0500
Fax: (202) 832-3297
E-mail: jvenegas@cpdc.org

Michelle Viotti*Mars Public Engagement Manager*

Jet Propulsion Laboratory
4800 Oak Grove Drive, M/S 301-345
Pasadena, CA 91109
Phone: (818) 354-8774
Fax: (818) 354-8333
E-mail: michelle.a.viotti@jpl.nasa.gov

Allison Watts*Project Manager*

U.S. Department of Labor
200 Constitution Avenue, Room S4231
Washington, DC 20210
Phone: (202) 693-3623
Fax: (202) 693-3229
E-mail: watts.allison@dol.gov

Mary Wong*Director, Community Relations*

Office Depot
2200 Old Germantown Road
Delray Beach, FL 33486
Phone: (561) 438-7626
Fax: (561) 438-6070
E-mail: mwong@officedepot.com

Exhibitors

CVS Pharmacy

Steve Artis

Regional Learning Center Manager

1920 Enterprise Parkway

Twinsburg, OH 44087

Phone: (202) 645-4018

Fax: (202) 645-0244

E-mail: slartis@cvs.com

Florida Commission on Human Relations

Celena Grant

Community Relations Service Manager

2009 Apalachee Parkway, Suite 100

Tallahassee, FL 32301

Phone: (850) 488-7082 Ext. 1

Fax: (850) 488-5291

E-mail: grants@dms.state.fl.us

Kristin Roberts

Community Assistant Specialist

2009 Apalachee Parkway, Suite 100

Tallahassee, FL 32301

Phone: (850) 488-7082

Fax: (850) 488-5291

Future Investor Clubs of America, Inc.

Frank Parks

President

876 Sand Creek Circle

Weston, FL 33327

Phone: (954) 217-1353

E-mail: ficaworld@aol.com

Franklin Parks

Intern

876 Sand Creek Circle

Weston, FL 33327

Phone: (954) 217-1353

Sandra Perkins

Program Director

876 Sand Creek Circle

Weston, FL 33327

Phone: (954) 217-1353

Generations on Line

Michael Pierce

Director of Training

3615 Chestnut Street

Philadelphia, PA 19104

Phone: (267) 997-3785

E-mail: mike@generationsonline.com

Grassroots.org

Joe Jurczyk

Executive Director

7831 Woodmont Avenue, Suite 338

Bethesda, MD 20614

Phone: (440) 546-0183

Fax: (301) 576-3682

E-mail: joe@grassroots.org

Henkels & McCoy, Inc.

Rob Davidson

Project Coordinator

320 Hatteras Avenue

Clermont, FL 34711

Phone: (352) 394-4774

Fax: (352) 394-8264

E-mail:

Ron Goss

Regional Director

320 Hatteras Avenue

Clermont, FL 34711

Phone: (407) 909-9257

Fax: (352) 394-8264

E-mail: rgoss@henkels.com

Shellonda Rucker

Project Coordinator

320 Hatteras Avenue

Clermont, FL 34711

Phone: (352) 394-4774

Fax: (352) 394-8264

Job Corps/U.S. Department of Labor

Alena Lawson

Business and Community Liaison

5301 NE 40th Terrace

Gainesville, FL 32609

Phone: (352) 377-2555

Will Segui

Business and Community Liaison

4811 Payne Stewart Drive

Jacksonville, FL 32209

Phone: (904) 360-8200

Fax: (904) 632-5498

E-mail: segui.william@jobcorps.org

**Lavergne Courts Learning Center/
Mercy Housing Resident Lab Technology Center****Rose Mabwa**

4838 West Quincy Avenue

Chicago, IL 60644

Phone: (773) 626-5685

Fax: (773) 626-5686

E-mail: rmabwa@mercyhousing.org

Bobbie White

4838 West Quincy Avenue

Chicago, IL 60644

Phone: (773) 626-5685

Fax: (773) 626-5686

McNeely Pigott & Fox Public Relations, LLC**Andrea Ream**

Assistant Account Executive

The Tower, Suite 2800

611 Commerce Street

Nashville, TN 37203

Phone: (615) 259-4000

Fax: (615) 259-4040

E-mail: aream@mpf.com

Mercy Housing**Laurraine Weekly**

Network Tech Assistant

3120 Freeboard Drive

West Sacramento, CA 95691

Phone: (916) 414-4400

E-mail: lweekly@mercyhousing.org

Gary Whitaker

Resident Services Coordinator

3120 Freeboard Drive

West Sacramento, CA 95691

Phone: (916) 985-3961

Fax: (916) 985-6619

E-mail: gwhitaker@mercyhousing.org

MRD Consulting**Margarita Delgado**

Project Manager

300 Greco Avenue

Coral Gables, FL 33146

Phone: (305) 774-7110

Fax: (305) 774-7066

E-mail: margarita@mrd-consulting.com

Fara Pardina

Project Manager

300 Greco Avenue

Coral Gables, FL 33146

Phone: (305) 774-7110

Fax: (305) 774-7066

E-mail: fara@mrd-consulting.com

NASA**Jacklyn Johnson**

Mars Public Engagement Manager

Jet Propulsion Laboratory

4800 Oak Grove Drive, M/S 301-345

Pasadena, CA 91109

Phone: (818) 354-8774

Fax: (818) 354-8333

E-mail: jacklyn.r.johnson@jpl.nasa.gov

Sheri Klug

Director, Arizona State University Mars

Education Program

Mars Space Flight Facility

Moeur Bldg., Room 131

Box 876305

Tempe, AZ 85287

Phone: (480) 727-6495

Fax: (480) 965-1788

E-mail: sklug@asu.edu

Stephenie Lievense

Mars Public Engagement

Jet Propulsion Laboratory

4800 Oak Grove Drive, M/S 301-345

Pasadena, CA 91109

Phone: (818) 393-6729

Fax: (818) 354-8333

E-mail: stephenie.h.lievense@jpl.nasa.gov

Michelle Viotti

Mars Public Engagement Manager
Jet Propulsion Laboratory
4800 Oak Grove Drive, M/S 301–345
Pasadena, CA 91109
Phone: (818) 354–8774
Fax: (818) 354–8333
E-mail: michelle.a.viotti@jpl.nasa.gov

Phoenix Family Housing Corporation**Jamie Spinello**

Service Coordinator
3756 Broadway, Suite 4
Kansas City, MO 64111
Phone: (816) 405–8529
Fax: (913) 621–2336
E-mail: friend01@swbell.net

Katie Thomas

Service Coordinator
3756 Broadway, Suite 4
Kansas City, MO 64111
Phone: (816) 716–5352
Fax: (913) 621–2336
E-mail: rosedalesc01@kc.rr.com

The Mitchell Company**Darrell Gaston**

Neighborhood Networks Center Coordinator
41 West I65 Service Road, Third Floor
Mobile, AL 36608
Phone: (251) 345–1236
Fax: (251) 345–1350
E-mail: dgaston@mitchellcompany.com

Ticket to Work Program**Stacey Levitt**

Senior Marketing Coordinator
P.O. Box 25105
Alexandria, VA 22313
Phone: (703) 236–3408
Fax: (703) 683–0957
E-mail: staceylevitt@maximus.com

Gabriella Madden

Senior Marketing Coordinator
P.O. Box 25105
Alexandria, VA 22313
Phone: (703) 236–3403
Fax: (703) 683–0957
E-mail: gabriellamadden@maximus.com

U.S. Department of Education, Federal Student Aid**Karen Epps**

Program Analyst
830 First Street, NE, Room 3202
Washington, DC 20202
Phone: (202) 505–3470

Hazel Mingo

Program Analyst
830 First Street, NE, Room 3202
Washington, DC 20202
Phone: (202) 377–3380
Fax: (202) 275–0060
E-mail: hazel.mingo@ed.gov

U.S. Department of Housing and Urban Development

Room 6124

Washington, DC 20410-6000

Official Business

Penalty for Private Use \$300

Return Services Requested

FIRST-CLASS MAIL
POSTAGE & FEES PAID
HUD
Permit No. G-795



***Connecting Communities.
Creating Opportunities.***